

Downtime Announcement From Informatics

Sites Affected	• All SJCG and TBRHSC sites using Cisco phones.
Services Impacted	• No impacts are expected, but please be aware that the Cisco phone system will be patched during the maintenance window.
When	Date: Wednesday, September 16 – Thursday, September 17 Start Time: 2200 hours (PM) September 16 End Time: 0400 hours (AM) September 17
Action Required	Prior to Downtime: • Please be aware of the locations of system/power fail phones should an emergency arise. Following Downtime: • None
Why	• Patch Cisco phone system software

Ensure this information is distributed / posted for all affected staff.

Questions or comments? Contact TBRHSC IT Service Desk.
(807) 684-6411 | 1-888-291-9636 | help@tbh.net