

Downtime Announcement From Informatics

Sites Affected	<ul style="list-style-type: none">• TBRHSC
Service(s) Impacted	<p>Network services in Emergency Department and DI (MRI, CT, Nucmed).</p> <p>IT will coordinate with department leaders to ensure essential equipment—such as Wi-Fi, printers, phones, and medical devices—are available. Only minimal service interruptions are expected at the beginning and end of the scheduled downtime.</p>
When	<p>Start: June 5th, 19:00 hrs EST End: June 8th, 7:00 hrs EST</p>
Action Required	<p>Prior to Downtime:</p> <ul style="list-style-type: none">• IT will be onsite to assist with temporary equipment and access <p>Following Downtime:</p> <ul style="list-style-type: none">• Reboot or restart your computer• Once the computer has finished restarting, log in again.• IT will be onsite to confirm connectivity following the downtime
Why	<ul style="list-style-type: none">• Re-cabling work in the 2nd floor ED network closet to add capacity for future projects

Ensure this information is distributed / posted for all affected staff.

Questions or comments? Contact TBRHSC/SJCG Help Desk
(807) 684-6411 | 1-888-291-9636 | help.desk@tbh.net