

## Downtime Announcement From Informatics

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<b>Sites Affected</b>	<ul style="list-style-type: none"><li>• <i>Thunder Bay Regional Health Sciences Centre</i></li></ul>
<b>Services Impacted</b>	<ul style="list-style-type: none"><li>• <i>Connexall notifications to Cisco 8821 IP phones will be unavailable during the downtime window. This does not affect newer Cisco 840 touch screen phones.</i></li></ul>
<b>When</b>	<i>Date: Thursday, June 4, 2026 Start Time: 00:01 hrs EST (AM) End Time: 03:00 hrs EST (AM)</i>
<b>Action Required</b>	<p><b>Prior to Downtime:</b></p> <ul style="list-style-type: none"><li>• <i>Use manual backup procedures or utilize newer Cisco 840 touch screen phones.</i></li></ul> <p><b>Following Downtime:</b></p> <ul style="list-style-type: none"><li>• <i>None</i></li></ul>
<b>Why</b>	<ul style="list-style-type: none"><li>• <i>Phone system upgrade.</i></li></ul>

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**Ensure this information is distributed / posted for all affected staff.**

**Questions or comments?** Contact TBRHSC IT Service Desk.  
(807) 684-6411 | 1-888-291-9636 | [help@tbh.net](mailto:help@tbh.net)