

Downtime Announcement From Informatics

Sites Affected	<ul style="list-style-type: none">• <i>All SJCG and TBRHSC sites using Cisco phones.</i>
Services Impacted	<ul style="list-style-type: none">• <i>No impacts are expected, but please be aware that the Cisco voice mail system will be upgraded during the maintenance window.</i>
When	<i>Date: Wednesday, May 20 – Thursday, May 21 Start Time: 1900 hours (PM) May 20 End Time: 0400 hours (AM) May 21</i>
Action Required	<p>Prior to Downtime:</p> <ul style="list-style-type: none">• <i>None.</i> <p>Following Downtime:</p> <ul style="list-style-type: none">• <i>None</i>
Why	<ul style="list-style-type: none">• <i>Upgrade Cisco voice mail system software that is nearing end of support.</i>

Ensure this information is distributed / posted for all affected staff.

Questions or comments? Contact TBRHSC IT Service Desk.
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