

Thunder Bay Regional Health Sciences Centre

VIRTUAL
TOWN HALL



Introduction

Dr. Rhonda Crocker Ellacott, *President and CEO, TBRHSC, and CEO, TBRHRI*



Exceptional **care** for every patient, every time.

Agenda for May 20, 2026

- ▶ **Introduction** – *R. Crocker Ellacott*
- ▶ **Reflections From the Front Lines (Nursing Story)** – *J. Wintermans*
- ▶ **Staff Spotlight (National Nursing Week Awards)** – *R. Shaffer*
- ▶ **Accreditation 2026 Recap** – *M. Allain*
- ▶ **Cardiovascular Surgery Program (Construction Update)** – *A. Bruno*
- ▶ **Meditech Expanse Update** – *D.M. Perry*
- ▶ **Community Events: Steps to a Successful Fundraiser** – *J. Dawson*
- ▶ **Your Questions Answered** – *J. Wintermans*
- ▶ **Closing Remarks** – *R. Crocker Ellacott*



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Reflections From the Front Lines

Jennifer Wintermans, *VP, Clinical Services, Quality and Corporate Affairs*



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<https://www.youtube.com/watch?v=48IJKRfKsas>



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Staff Spotlight:

National Nursing Week Awards

Rachael Shaffer, *Interim Director, Nursing and Health Professions*



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National Nursing Week



**Preceptorship Award
David Safronyck - RN - 3B**



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National Nursing Week



Chief Nursing Executive Award
Chris McNaughton - RN – Administrative Manager 2A, 2B, 2C and TCU



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National Nursing Week



Patient Experience Award
Xiaoxi (Desmond) Sun - RN - 3B



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National Nursing Week



Unit Leader Award
Shijo Jose Prakash - RPN – TCU



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National Nursing Week



**Season's Gift Shop Association Nursing Bursary
Whitney Kendall - RN - Critical Care Response Team**



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**Staff Experience Award
Mackenzie Sovereign - RN - 3B**



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National Nursing Week



Award Winners and Nominations

CNE:

Kathleen Whatley
Kimberly Kostyshyn
Chris McNaughton*

Patient Experience:

Amanda Melanson
Amanda Mercier
Emily Behse
Desmond Sun*

Preceptor:

Amala Soby
Madison Gault
David Safronyck*

Staff Experience:

Alisha Tokar
Amanda Mercier
Brittany Everett
Kaleigh Stezenko
Katie Nelson
Kelli Gerry
Kristina Moro
Mackenzie Morancy
Stacy Chapman
Mackenzie Sovereign*

Unit Leader:

Britney Duchesne
David Safronyck
Shijo Jose Prakash*

Season's Gift Shop Association Nursing Bursary:

Meghan Hill
Whitney Kendall*

*Recipient of Award



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National Nursing Week



Nursing Week Trivia Winners

Day 1 –
Jessica
Thompson

Day 2 –
Rylee
Bloskie

Day 3 –
Emily
Quarles

Day 4 –
Lexxi
Saarinen

Day 5 –
Dylan
Blake

Day 6 –
Sarah
Dygun

Day 7 –
Danielle
Miller



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2026

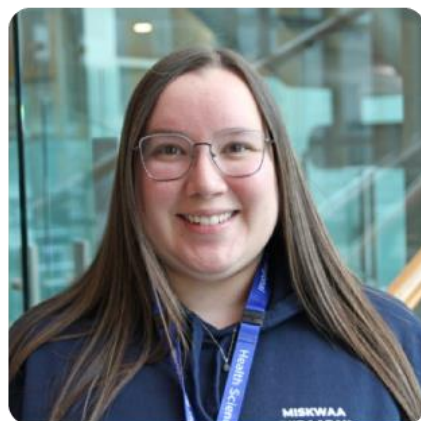
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National Nursing Week



Nursing Week Spotlights



Martina White
RPN, Indigenous
Care Coordinator



Nandaram Dat
RN, 2C



Chunyan Qu
Nurse
Practitioner



April Roy-Holm
RN, 3B



Ashley McMillan
RN, Meditech
Expense



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Accreditation 2026 Recap

Michelle Allain, Interim Manager, Quality and Risk Management



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Thank You to Our Teams

Thank You to Everyone Across Our Organization

- ▶ Staff
- ▶ Professional staff
- ▶ Learners
- ▶ PFAs and volunteers
- ▶ Patients and families

Together, we showcased our commitment to exceptional care for every patient, every time.



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May 11-14, 2026

Accreditation

Working Together for Better Quality and Safety in Health Care Delivery

Accreditation Canada surveyors will be visiting Thunder Bay Regional Health Sciences Centre from May 11-14, 2026 to assess how well we are providing safe and effective care that aligns with national standards.

What does it mean to me?
Accreditation involves everyone at TBRHSC. We all play a role in delivering the highest standards of care to our patients, and families — each and every day.

For more information, visit: tbrhsc.net/accreditation2026

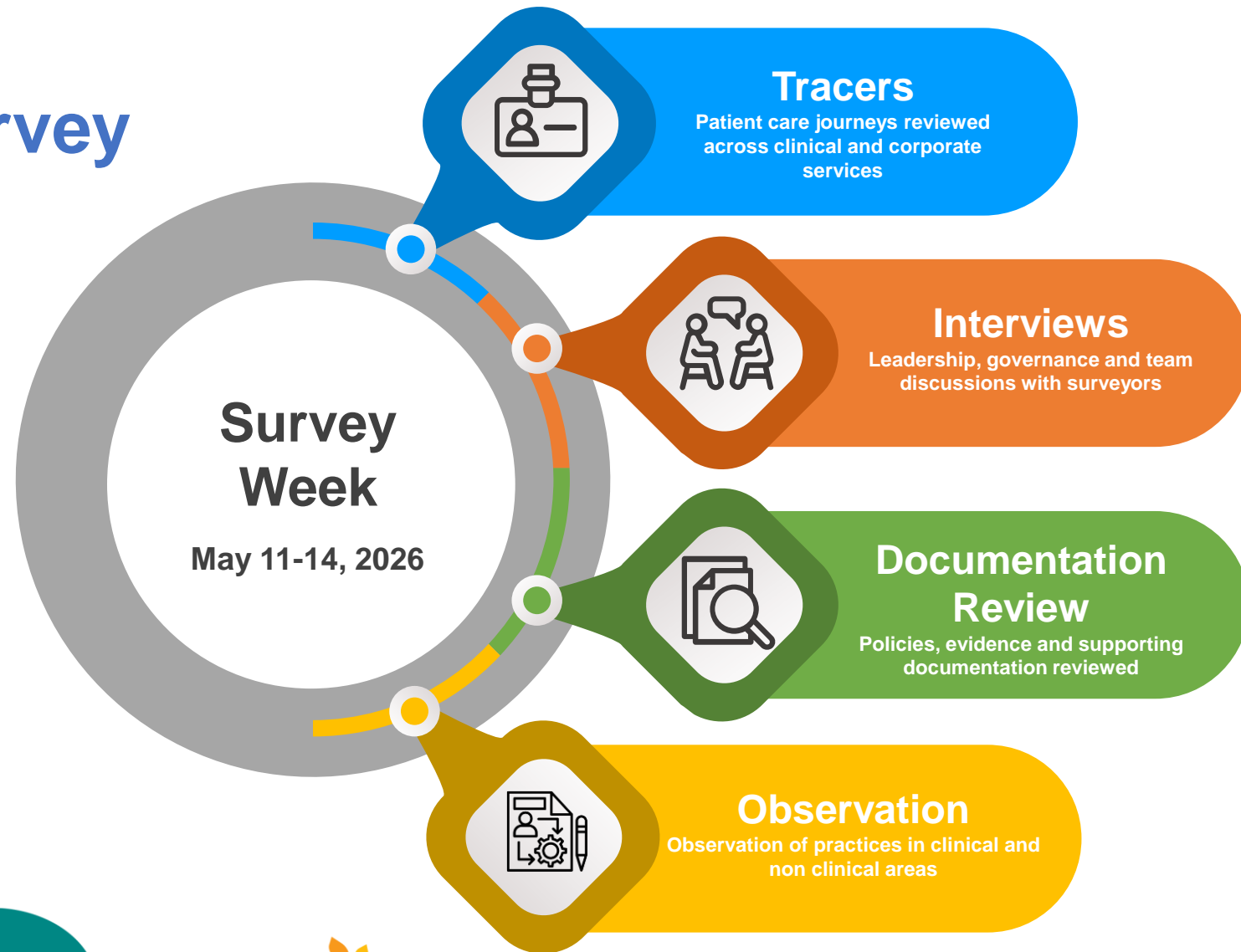
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On-Site Survey Overview



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Preliminary Observations

**Commitment to
patient-centred
care**



**Advancing
cultural
sensitivity**

**Enhancing
regional services**



**Commitment to
academic
advancement**



Preliminary Observations



**Financial
constraints**



**Finding solutions
to increasing
demands**



**Consistent
adoption of
standardized tools**



**Ongoing
recruitment and
retention**



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Next Steps

01 Review Feedback
Examine the draft survey findings to understand strengths and opportunities.

02 Provide Feedback
Do a deep dive into the findings and work with teams to identify any areas where inconsistencies are noted or questions.

03 Build on Strengths
Sustain and strengthen areas of strong performance already in place.

04 Share Updates
Communicate progress as accreditation results and next steps are finalized.





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Cardiovascular Surgery Program (Construction Update)

Aaron Bruno, Project Manager, Capital and Facility Services



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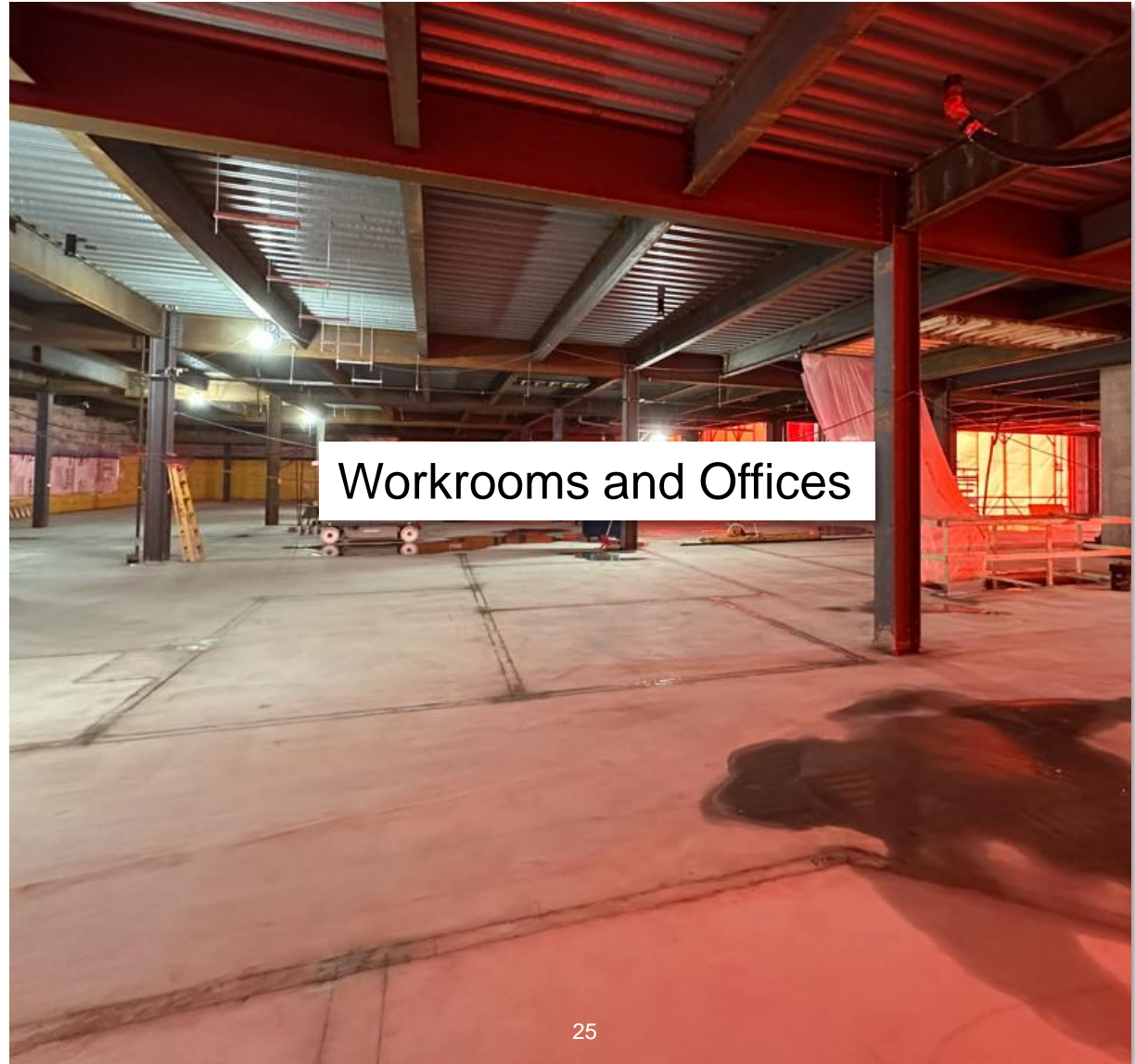
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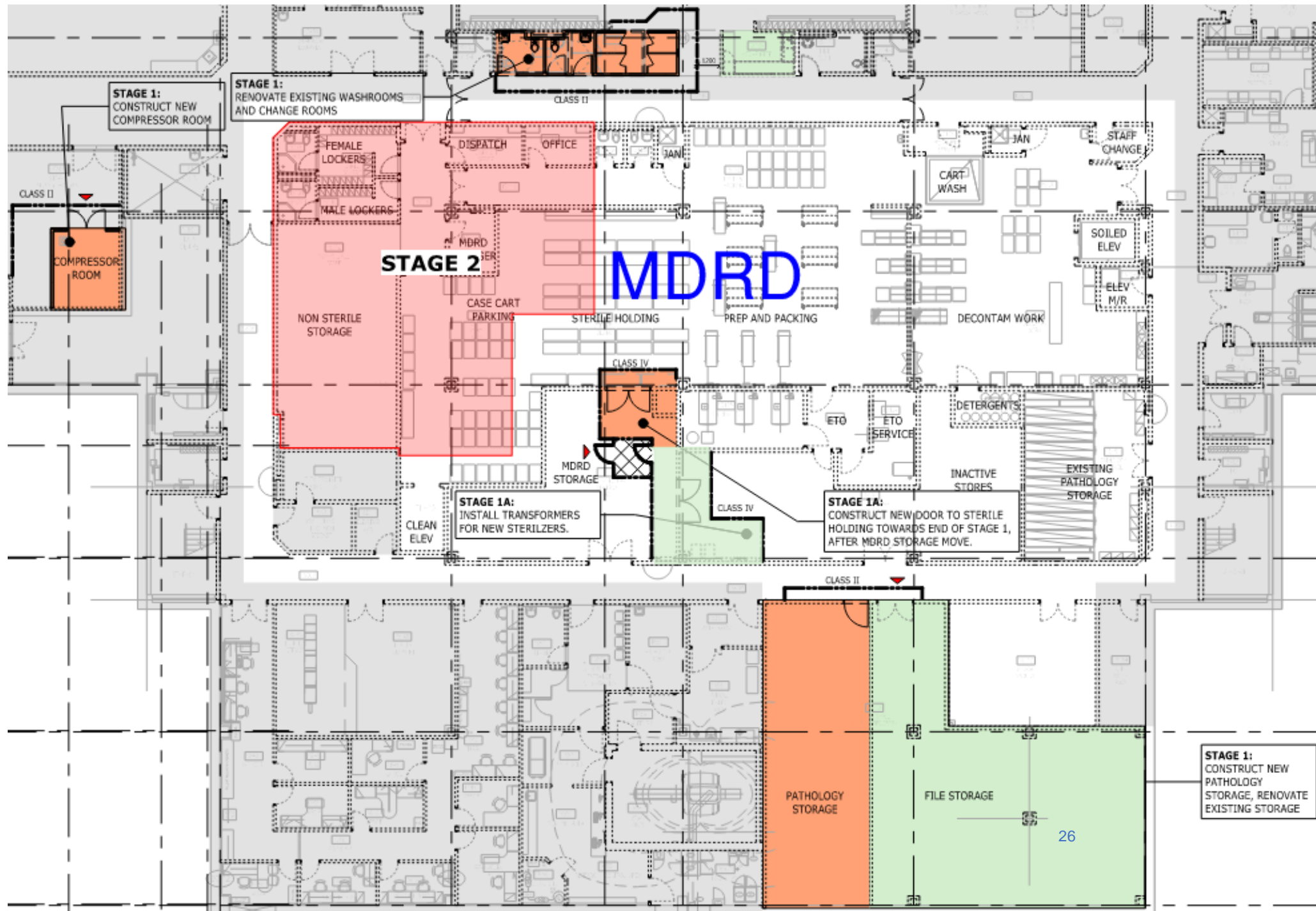


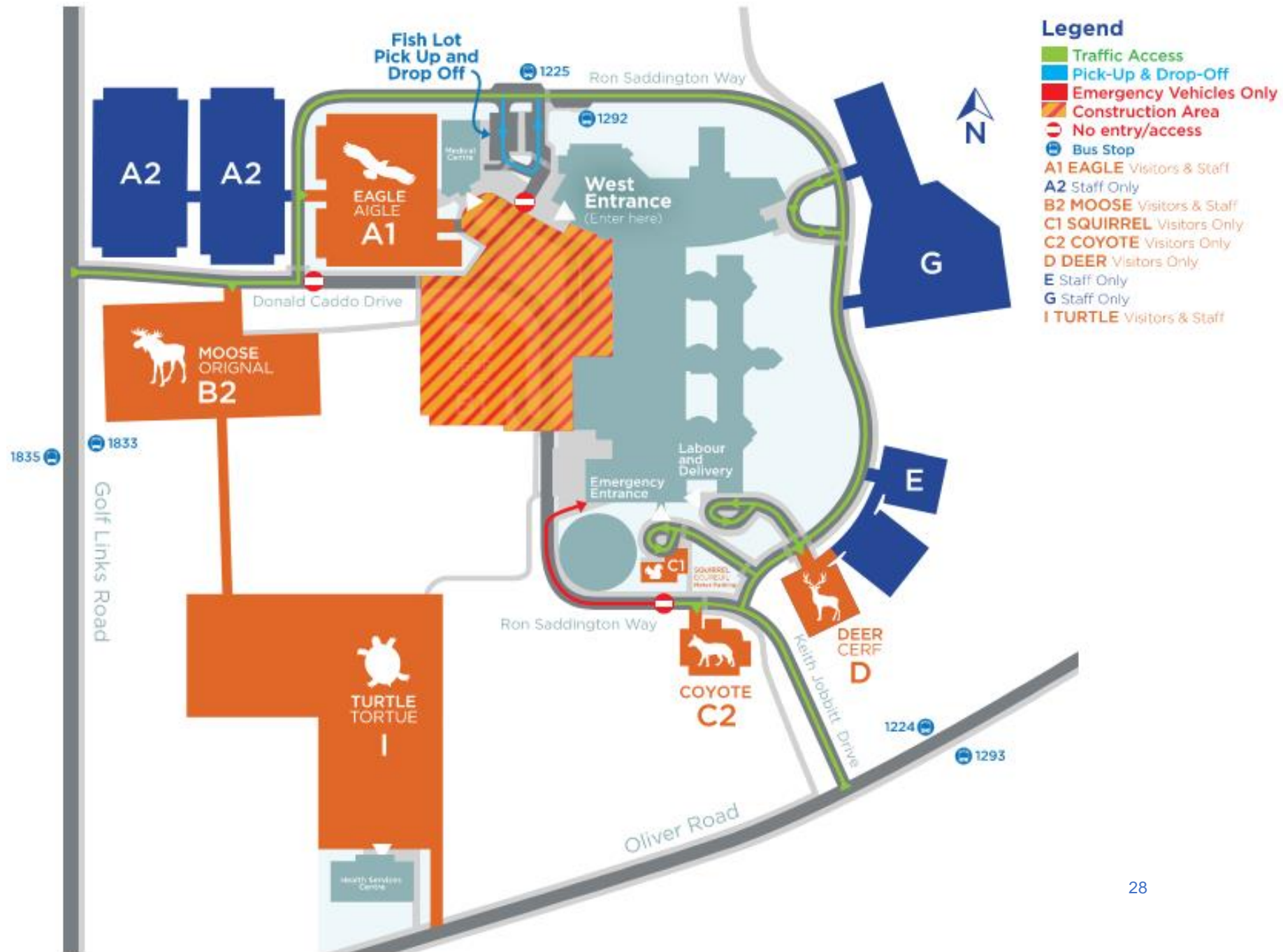
3rd Floor – Patient Rooms



Workrooms and Offices







Need More Information?

Visit the Cardiovascular Surgery Program page on the Hospital's website.

▶ www.tbrhsc.net

Check out the Frequently Asked Questions resource.

▶ <https://bit.ly/TBRHSC-CVS-FAQs>



Cardiovascular Surgery Program
Frequently Asked Questions

Construction is expected to take three years.

What is the Cardiovascular Surgery Program?
To improve patient care for the region, Thunder Bay Regional Health Sciences Centre (TBRHSC) has been working with the Peter Munk Cardiac Centre (PMCC) at the University Health Network (UHN) to co-develop a cardiovascular surgery (CVS) program at TBRHSC since 2013. We are in an exciting stage of the project, where **76,000 square feet** of space will be renovated and expanded to accommodate a new comprehensive cardiovascular surgery program that will allow our Hospital to complete vital cardiac procedures, reduce wait times for urgent and elective procedures and ensure timely access to essential services in the region.

This transformative project will include

- 14 Cardiovascular Surgery inpatient beds
- 6 New Coronary Care Unit beds
- 1 New Hybrid Operating Room

Renovations to Operating Rooms 9 & 10 | A new Ambulatory Care clinic and Pre-admission Clinic expansion | Renovations to Medical Devices Reprocessing and Biomedical departments

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Meditech Expanse (Local Update)

Dawna Maria Perry, *Interim Chief Nursing Information Officer*



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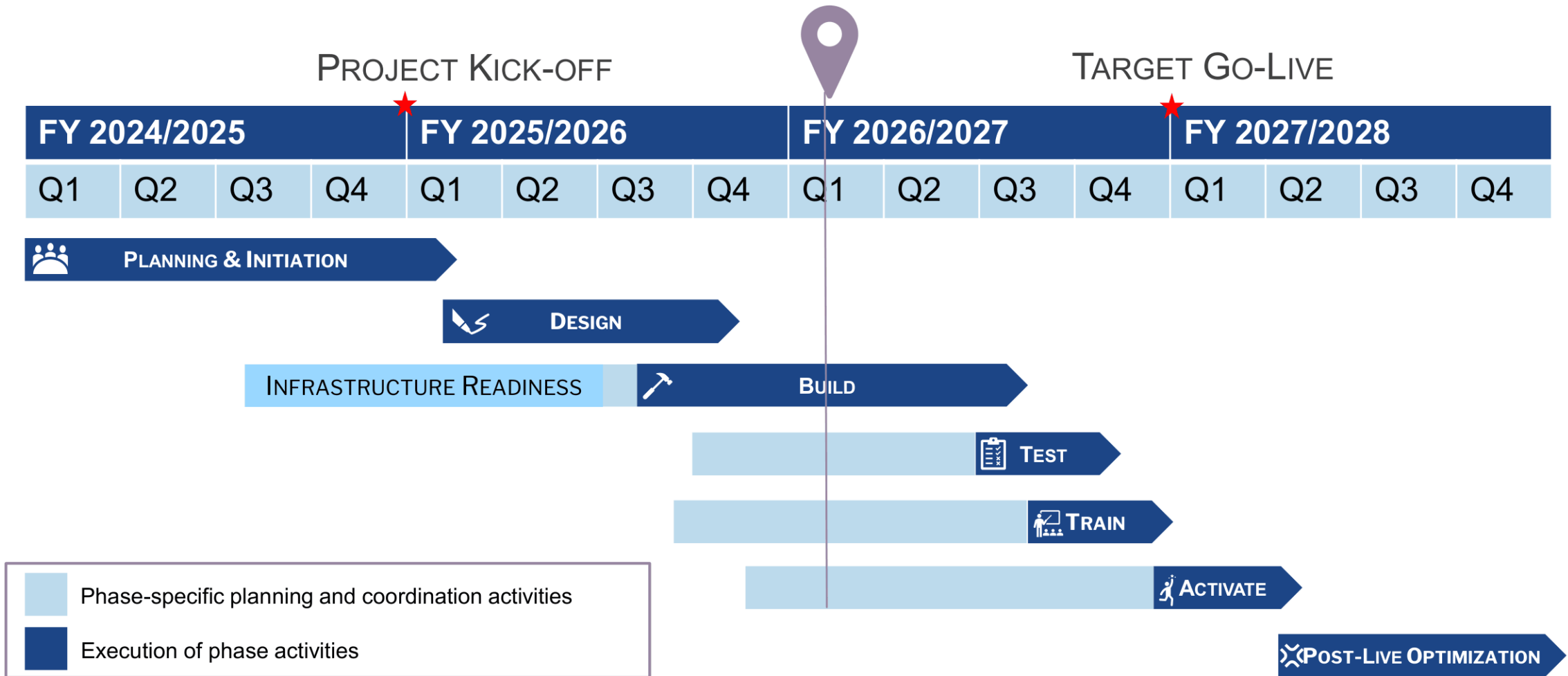
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Moving Forward



Training and Super User

Be part of a regional-wide digital transformation

Build Advanced MEDITECH Expanse knowledge

Develop leadership and facilitation skills

Support colleagues and improve patient safety

Be a local expert and change champion

Collaborate with teams across BNW organizations



Trainers

- Successfully complete required online modules
- Attend Train-the Trainer sessions to learn the training plan, curriculum, and instructional methods
- Lead End User training sessions
- Maintain accurate attendance records
- Monitor learner engagement and comprehension
- Escalate questions or concerns through established processes
- Provide at the elbow support at go-live



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Super Users

- Attend end user training
- Serve as roamers during classroom sessions, circulating through the room to assist participants
- Assist participants who
 - Experience technical issues
 - Become "lost" navigating the system
 - Fall behind during the hands on activities
- Support trainers by answering questions that arise during training sessions
- Provide at the elbow support at go-live



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Who Should Apply

Trainer Criteria	Super User Criteria
Experience teaching, coaching, or supporting peers	Strong understanding of day-to-day workflows
Confident communicator	Patient, calm, and supportive
Comfortable learning technology	Trusted resource within their team
Available during training delivery	Available during parts of training, go-live and stabilization



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Tentative Time-line



Are you interested?

- Discuss with your direct supervisor
- Confirm your availability
- Submit your interest via Human Resources Job Posting portal.

Application portal will be open until May 29th



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Community Events: Steps to a Successful Fundraiser

Jenelle Dawson, Development Assistant, Events, Thunder Bay Regional Health Sciences Foundation



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SEVEN STEPS TO A SUCCESSFUL FUNDRAISER

#1 SET YOUR VISION

#2 BUILD YOUR EVENT TEAM

#3 CHOOSE THE RIGHT TIME & PLACE

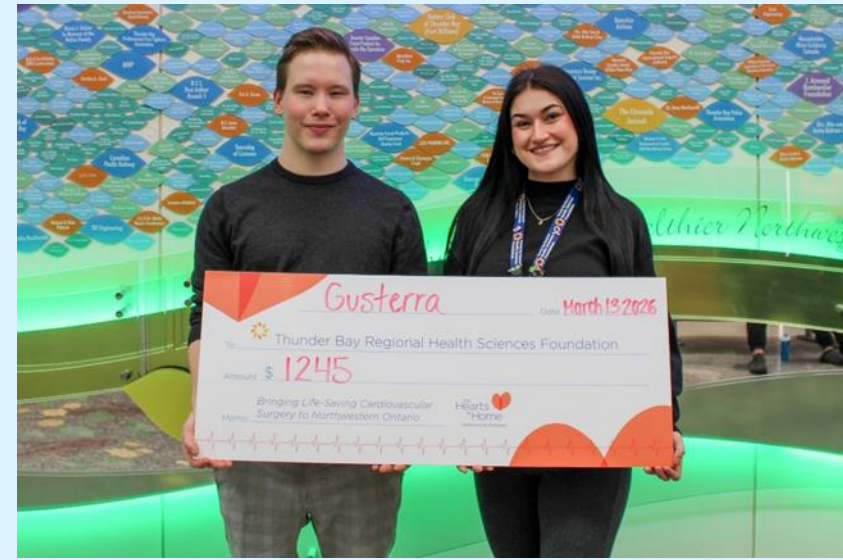
#4 PLAN YOUR BUDGET & FUNDRAISING STRATEGY

#5 PROMOTE & BUILD EXCITEMENT

#6 HOST A MEMORABLE EVENT

#7 SUBMIT FUNDS & SHOW APPRECIATION







SHARE YOUR STORY



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HONOUR A LOVED ONE



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RAISE AWARENESS AND MAKE A DIFFERENCE!



LET'S GET STARTED!

Ready to make a difference in your community by hosting an event?

Connect with me today to learn how you can get started!

Jenelle Dawson

(807) 684-7788

jenelle.dawson@healthsciencesfoundation.ca



Questions?



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Closing Remarks

Dr. Rhonda Crocker Ellacott, *President and CEO, TBRHSC, and CEO, TBRHRI*



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Personal Support Worker Day (May 19)



Biomedical Engineering Week (May 17 - 23)



National Perfusion Week (May 3 - 9)



Moose Hide Campaign



Wednesday, June 17
11:00 a.m. to 2:00 p.m.



National Physicians' Day
May 1



Emergency Preparedness Week
May 3-9, 2026



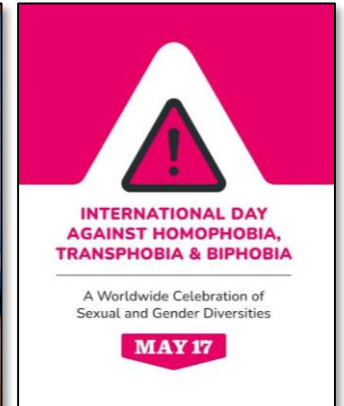
Heart Failure Awareness Week
May 3 - 9, 2026



Mental Health Awareness Week
May 4 to 8



National Nursing Week
May 11-17, 2026



INTERNATIONAL DAY AGAINST HOMOPHOBIA, TRANSPHOBIA & BIPHOBIA
A Worldwide Celebration of Sexual and Gender Diversities
MAY 17



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