

Downtime Announcement From Informatics

Sites Affected	<ul style="list-style-type: none">• Thunder Bay Regional Health Sciences Centre
Services Impacted	<ul style="list-style-type: none">• REDCap Services
When	Date: Wednesday, May 6th, 2026 Start Time: 08:00 hrs EST End Time: 12:00 hrs EST
Action Required	Prior to Downtime: <ul style="list-style-type: none">• Please log out of the system prior to downtime Following Downtime: <ul style="list-style-type: none">• None
Why	<ul style="list-style-type: none">• Software upgrade being performed. System will be taken down during maintenance.

Ensure this information is distributed / posted for all affected staff.

Questions or comments? Contact TBRHSC IT Service Desk.

(807) 684-6411 | 1-888-291-9636 | help@tbh.net