

Downtime Announcement From Informatics

Sites Affected	<ul style="list-style-type: none">• TBRHSC• All SJCG sites• All regional partners' access to TBH clinical applications
Services Impacted	<ul style="list-style-type: none">• Full network downtime - including (but not limited to):<ul style="list-style-type: none">○ Meditech○ Point-Click-Care○ PACS○ Wireless and Patient Telemetry○ Radiologist Remote Reading○ OneDrive and network drives○ UKG○ E-mail
When	Date: Thursday, April 23rd, 2026 Start Time: 01:00 hours End Time: 04:00 hours
Action Required	<p>Prior to Downtime:</p> <ul style="list-style-type: none">• Logoff any applications and computers <p>Following Downtime:</p> <ul style="list-style-type: none">• Reboot computers
Why	<ul style="list-style-type: none">• Firewall replacement required to remediate security vulnerabilities, permanently resolve the issues following the unplanned network downtime event in March 2026, and restore overall redundancy.

Ensure this information is distributed / posted for all affected staff.

Questions or comments? Contact TBRHSC IT Service Desk.
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