

Downtime Announcement From Informatics

Sites Affected	<ul style="list-style-type: none">• All
Service(s) Impacted	<ul style="list-style-type: none">• ConnectingOntario ClinicalViewer (via Meditech)• Does not impact access to ClinicalViewer via ONE ID
When	<i>Date: Wednesday, February 11, 2026</i> <i>Start Time: 19:00 hrs EST</i> <i>End Time: 20:00 hrs EST</i>
Action Required	Prior to Downtime: <ul style="list-style-type: none">• Ensure that you log out of the affected systems and applications 15 minutes prior to when those systems and applications will become unavailable.
Why	<ul style="list-style-type: none">• Stage one of updating the Clinical Viewer certificate.

Ensure this information is distributed / posted for all affected staff.

Questions or comments? Contact TBRHSC/SJCG Help Desk
(807) 684-6411 | 1-888-291-9636 | help@tbh.net