

## Downtime Announcement From Informatics

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<b>Sites Affected</b>	<ul style="list-style-type: none"><li>• SJCG, TBRHSC</li></ul>
<b>Service(s) Impacted</b>	<ul style="list-style-type: none"><li>• ADFS (ESS (Paystubs), TMS, Bomgar, Blackbaud, Chrome river, Cisco Jabber, Entry Point, Qualtrics)</li></ul>
<b>When</b>	Date: Wednesday February 25, 2026 Start Time: 19:00 hrs EST End Time: 19:15 hrs EST
<b>Action Required</b>	
<b>Why</b>	<ul style="list-style-type: none"><li>• To apply required upgrade for Multi Factor Authentication (MFA)</li></ul>

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**Ensure this information is distributed / posted for all affected staff.**

**Questions or comments?** Contact TBRHSC/SJCG Help Desk  
(807) 684-6411 | 1-888-291-9636 | [help@tbh.net](mailto:help@tbh.net)