

## Downtime Announcement From Informatics

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### Sites

#### Affected

- *All SJCG sites*
- *TBRHSC*

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### Services

#### Impacted

- *Virtuo MIS system*

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### When

*Date: Wednesday, January 7, 2026*

*Start Time: 20:00 hrs EST*

*End Time : 22:00 hrs EST*

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### Action

#### Required

#### Prior to Downtime:

- *Ensure that you logout and close out of every Virtuo application (IE: SC Requisitioning, DiscoveryXL, MM Reports, etc) by the start of the downtime.*

#### Following Downtime:

- *Login and use any Virtuo MIS application as usual*

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### Why

- *To apply software hotfixes to the corporate Virtuo MIS systems.*
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**Ensure this information is distributed / posted for all affected staff.**

**Questions or comments?** *Contact TBRHSC IT Service Desk.*

*(807) 684-6411 | 1-888-291-9636 | [help@tbh.net](mailto:help@tbh.net)*