



Downtime Announcement From Informatics

Sites Affected	<ul style="list-style-type: none">• All SJCG sites• TBRHSC
Services Impacted	<ul style="list-style-type: none">• Virtuo MIS system
When	<p>Date: Wednesday, January 7, 2026 Start Time: 20:00 hrs EST End Time : 22:00 hrs EST</p>
Action Required	<p>Prior to Downtime:</p> <ul style="list-style-type: none">• Ensure that you logout and close out of every Virtuo application (IE: SC Requisitioning, DiscoveryXL, MM Reports, etc) by the start of the downtime. <p>Following Downtime:</p> <ul style="list-style-type: none">• Login and use any Virtuo MIS application as usual
Why	<ul style="list-style-type: none">• To apply software hotfixes to the corporate Virtuo MIS systems.

Ensure this information is distributed / posted for all affected staff.

Questions or comments? Contact TBRHSC IT Service Desk.
(807) 684-6411 | 1-888-291-9636 | help@tbh.net