

Downtime Announcement From Informatics

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| Sites Affected | <ul style="list-style-type: none">• <i>All Meditech sites</i> |
| Service(s) Impacted | <ul style="list-style-type: none">• <i>The Meditech LIVE environment will be undergoing a maintenance update with possible degradation during the times stated below.</i> |
| When | <i>Date: Wednesday, January 28, 2025 Start Time: 21:00 hrs EST End Time: 23:00 hrs EST</i> |
| Action Required | Prior to Downtime: <ul style="list-style-type: none">• Users may have intermittent difficulty saving documentation for a brief moment. No downtime is expected, and any impacts should be brief.• If this happens, user is to wait 30 seconds and try saving again. Documentation should save normally after 1-2 attempts. If still unable to save documentation, please contact the help desk. |
| Why | <ul style="list-style-type: none">• Update file servers in preparation for Expanse |

Ensure this information is distributed / posted for all affected staff.

Questions or comments? Contact TBRHSC/SJCG Help Desk
(807) 684-6411 | 1-888-291-9636 | help@tbh.net