

## Downtime Announcement From Informatics

<b>Sites Affected</b>	<ul style="list-style-type: none"><li>• TBRHSC</li><li>• SJCG</li><li>• All regional sites and physicians who use the PACS application</li></ul>
<b>Services Impacted</b>	<ul style="list-style-type: none"><li>• PACS application will be unavailable for duration of downtime window.</li><li>• Radiologists must view/read from modality as required.</li><li>• Images will not be able to be sent to External Radiology Services.</li><li>• No remote reading available. Images will be queued at the modality.</li></ul>
<b>When</b>	Date: Wednesday, November 19 Start Time: 23:00 hours November 19, 2025 End Time: 23:15 hours November 19, 2025
<b>Action Required</b>	<p><b>Prior to Downtime:</b></p> <p>Radiologists must view/read from modality as required.</p> <p><b>Following Downtime:</b></p> <ul style="list-style-type: none"><li>• None</li></ul>
<b>Why</b>	<ul style="list-style-type: none"><li>• Network hardware upgrades</li></ul>

**Ensure this information is distributed / posted for all affected staff.**

**Questions or comments?** Contact TBRHSC IT Service Desk.  
(807) 684-6411 | 1-888-291-9636 | [help@tbh.net](mailto:help@tbh.net)