

Downtime Announcement From Informatics

Sites Affected	• All
Service(s) Impacted	• ConnectingOntario ClinicalViewer (via Meditech) • Does not impact access to ClinicalViewer via ONE ID
When	Date: Saturday, November 22, 2025 Start Time: 10:00 hrs EST End Time: 13:00 hrs EST
Action Required	Prior to Downtime: • Ensure that you log out of the affected systems and applications 15 minutes prior to when those systems and applications will become unavailable.
Why	• Software maintenance.

Ensure this information is distributed / posted for all affected staff.

Questions or comments? Contact TBRHSC/SJCG Help Desk
(807) 684-6411 | 1-888-291-9636 | help@tbh.net