

Fall 2025

NEWSLETTER

November 5th, 2025

WELCOME TO OUR QUARTERLY UPDATE!

Welcome to the second edition of the Bridge Northwest Quarterly Newsletter! This publication is a source for updates, highlights, and important milestones as our region transitions to Meditech Expanse. Through stories, progress reports, and resources, we'll keep you informed and connected throughout every stage of this journey. Together, we're building a unified, person-centered health record to improve care across Northwestern Ontario. Thank you for joining us as we shape the future of healthcare in our communities.

bridgenw.ca

TOP NEWS

Six Month Milestone

Celebrating 6 months of building together.

Interdependent Projects

Secure Communications & EHR
Archive Solutions

Expanse Demonstrations

Exploring Meditech Expanse with
recorded demonstrations.

Program Progress

Progress highlights from several
program workstreams.

Staying Connected

Best ways to stay informed &
involved.

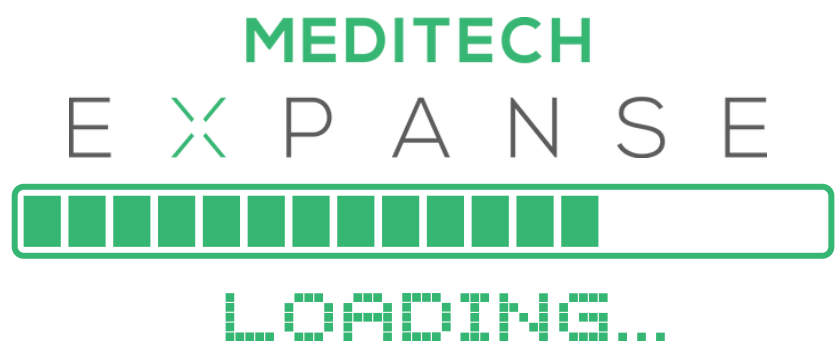
Celebrating The

6 MONTH

Milestone

This October marks six months since the launch of the Bridge Northwest Program — an important milestone in our regional journey to bring Meditech Expanse to partnering hospital organizations across Northwestern Ontario.

Since our kickoff events in April, our teams and working groups have been hard at work moving the program from planning & design into the building stage. This shift is where ideas turn into action. Validation is wrapping up, content reviews are underway, and organizations are preparing for staff to see and explore workflows in the months ahead.



At the heart of this progress are our Subject Matter Experts (SMEs). With representation from every hospital organization, these dedicated individuals bring their time, knowledge, and frontline expertise to shape how Expanse will support safe, high-quality care across the region. Whether working in clinical, technical, or support areas, SMEs have ensured that local perspectives are guiding regional design.

As we celebrate this milestone, we also look ahead. The next year will be focused on building, testing, and training — the longest stage of the program. With SMEs continuing to guide this work, and with the support of staff and leaders at every organization, Bridge Northwest is building strong foundations for a shared future in digital health.

Together, we've achieved a lot in six months. Together, we'll achieve even more in the months ahead.

Everyone is a builder.

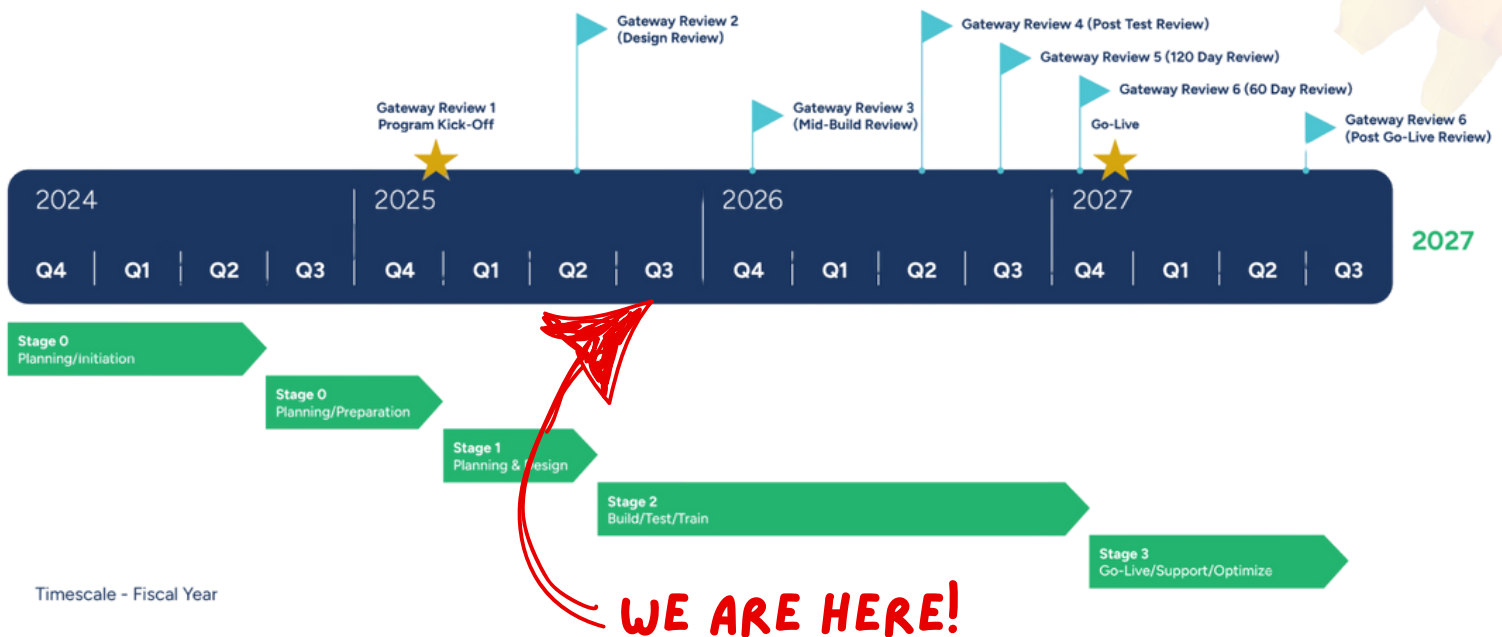
WHERE WE ARE TODAY

Q3 2025

Stage 2 - Build, Test, Train



The stages in this diagram follow the collective journey to go-live



We have now entered **Stage 2: Build, Test, Train**. This stage is about validating, building, testing, and preparing our teams for the Expanse implementation across Northwestern Ontario. Taking over a year, this is our longest stage, and where ideas turn into action.

- **Validation Wrap-up:** Working Groups will help finalize the scope of what we will see in Expanse. All organizations will be asked to sign-off on this scope during this stage.
- **Content Review:** Working Groups will perform detailed content review and customize interventions, order sets, and templates for their areas and organizations.
- **Exploration Events:** Opportunities to explore workflows, content, and hardware devices through demonstrations and consultations will be offered to staff, giving them a look at what's to come.
- **Expanded Communications:** More robust communication will begin with the introduction of Bridge Northwest Town Halls, staff involvement recognition, and leadership forums.

As the program advances, we'll continue to keep people from across the region involved and informed every step of the way.

INTERDEPENDENT PROJECTS

BUILDING THE TOOLS THAT CONNECT OUR REGION

As Bridge Northwest continues to move forward with the implementation of Meditech Expanse, several interdependent projects are also progressing to help ensure a smooth, connected, and secure transition for all 12 partner hospital organizations.

Secure Communications Tool

Work is underway to evaluate proposals for a new Secure Communications Tool — a modern, cloud-based solution that will make it easier for healthcare teams to connect with one another and coordinate patient care.



The goal is to provide a secure, reliable, and easy-to-use platform that supports physicians, nurses, health professionals, and administrative staff across the region.

Once implemented, this tool will simplify how people, groups, and resources are found, while also linking with Meditech Expanse to enable real-time updates on patient lists and care information.



The solution will operate 24/7 and become an integral part of both clinical workflows and daily operations.

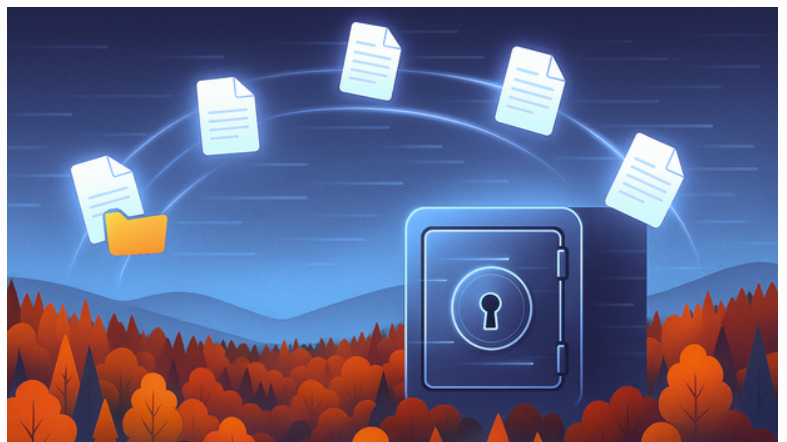
Currently, Bridge Northwest teams are in the evaluation stage, reviewing vendor submissions. Top-scoring proponents will be invited to present live demonstrations before a final vendor is selected.



EHR Archive Solution

As partnering hospitals move toward the implementation of Meditech Expanse, one key consideration is what happens to the data stored in older, soon-to-be-retired systems. The Legacy Electronic Health Record (EHR) Archive Solution project is addressing this challenge by creating a safe, centralized way to store and access historical patient records.

The archive will act as a long-term, secure digital library for health information that is no longer part of active patient care but still required for legal, regulatory, and clinical reference. This includes records from older systems that have served hospitals for many years — systems that are now being replaced as part of the region's digital transformation.



The project is currently in the Request for Proposal (RFP) stage, with vendors submitting their solutions.

The program will begin evaluating proposals to identify the vendor best suited to design, implement, and manage this regional solution.



Proposal
Request



Proposal
Submission



Evaluation

VIRTUAL DEMONSTRATIONS



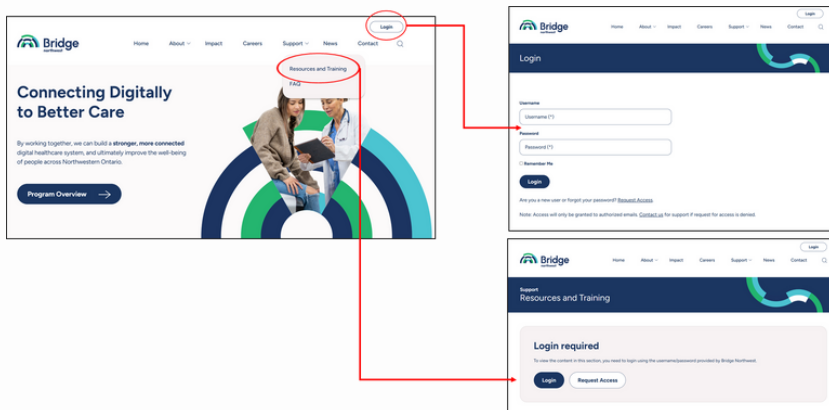
FIRST LOOK INTO EXPANSE

These sessions offered employees & professional staff a first-hand look at how Expance will support clinical workflows in various care settings. The demonstrations were tailored to key areas and roles, including:

- Meditech Expance: General Overview
- Ambulatory Module: Clinic Visit
- Emergency Department Visit
- Chart Navigation Overview
- Acute Visit: Admission to Discharge
- Mental Health Outpatient
- Zynx Digital Order Set Demo

RECORDINGS

Whether you missed a session or would like to revisit one, recordings are now available through the Bridge Northwest Training & Resources Portal.



ACCESS INSTRUCTIONS

Step 1: Visit bridgenw.ca

Step 2: Login

- Username: [bridgenw](#)
- Password: [expance](#)

Step 3: Navigate to Training & Resources

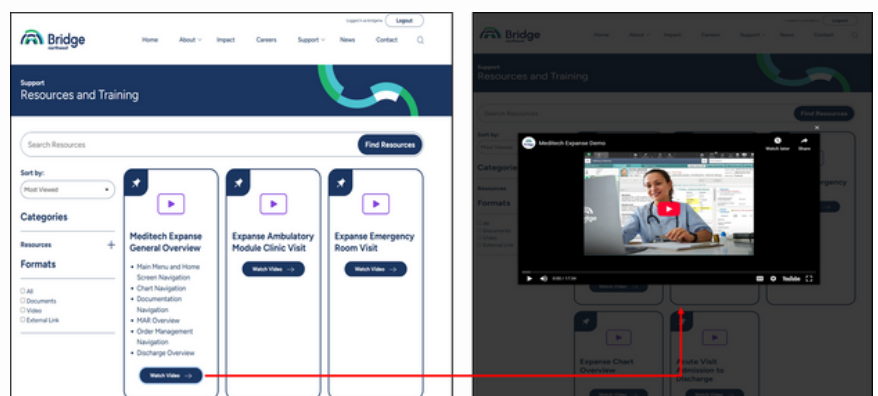
- (Under Support tab in Homepage ribbon)

Step 4: All set! Explore available resources.

THE PORTAL

The Bridge Northwest Training & Resources Portal is a member-access platform built to support your transition to Meditech Expance and related digital tools.

This portal ensures that employees & professional staff across Northwestern Ontario have on-demand access to practical learning materials—anytime, anywhere. Resources will continue to grow as the program evolves.



PROGRAM PROGRESS

CHANGE MANAGEMENT

Change Specialists Supporting Involvement

Our Change Specialists are providing guidance, resources, and consistent communication to the many individuals participating in the Bridge Northwest Program through working groups, Local Delivery Boards, and governance committees. Their efforts help ensure Organizational Leaders and Subject Matter Experts feel connected and supported, fostering alignment across the region and preparing teams for a successful implementation

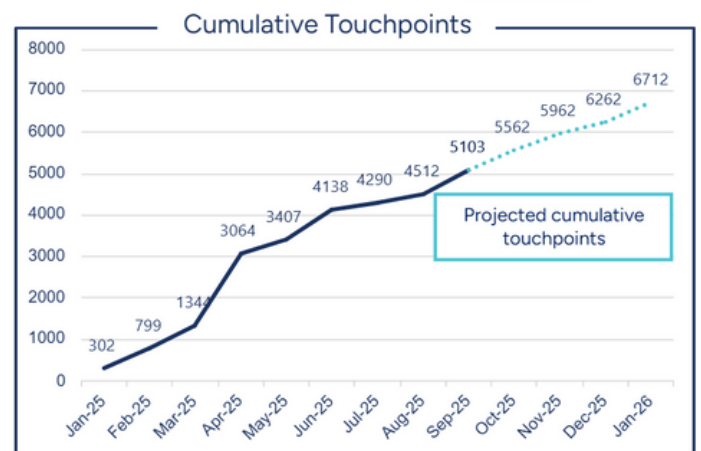
Supporting over **450**
individuals across Northern Ontario

Change Curve Check-ins

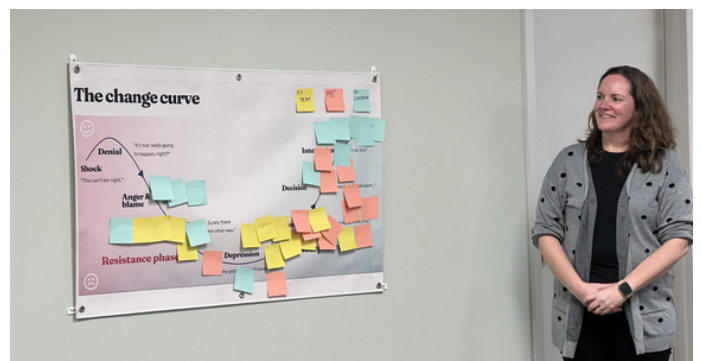
The Bridge Northwest Change Lead, Sondra Seibel presented at the Regional HIM (Health Records) Meeting.

The session featured interactive activities such as "Expanse Speed Dating," where participants mingled to share their thoughts and questions about Meditech Expanse, and "The Change Curve Check-In" where participants mapped themselves, their teams, and their leadership on the change curve.

Do you want to help your team learn more about Meditech Expanse the Bridge NW Program? A member of the Change Team can attend your team or committee meeting to share updates, answer questions, and discuss how Expanse may impact your work.



Touchpoints – Attendance at an event, demo, meeting, etc. where the focus is on the program providing information or an update.



Contact sondra.seibel@tbh.net or your Change Specialist to schedule a session.

MANAGEMENT INFORMATION SYSTEMS

Universe (UNV)

Corporate Management Software (CMS) Management Information Software (MIS)

These are the building blocks of Meditech Expanse – connecting clinical, technical and administrative functions. Core components built here include user access, security, system settings and shared dictionaries.

Highlights From This Quarter

We have the foundation of our test system! We've started with a copy of standard content from the Northeast's live environment and are working through a review of all content to ensure it is correctly configured for use in the Northwest.

What's Next?

- *Planning the Transition*

Planning the smoothest way to move user accounts, printers, and devices into the Expanse test environment so there are minimal disruptions.

- *Identifying the Gaps*

Reviewing custom reports and menus used in the current system and identifying which ones need to be rebuilt or replaced in Expanse.



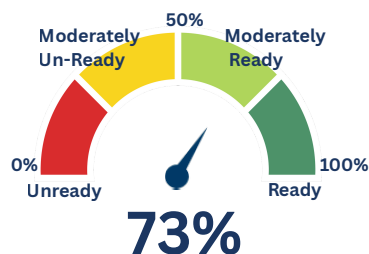
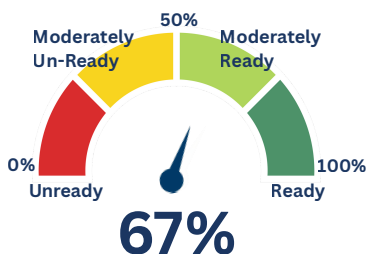
RESEARCH

People Assessment Update

Momentum for change is building! Both front-line staff and Organizational Leadership have reported they are moderately ready to move forward with Meditech Expanse.

Front Line Survey

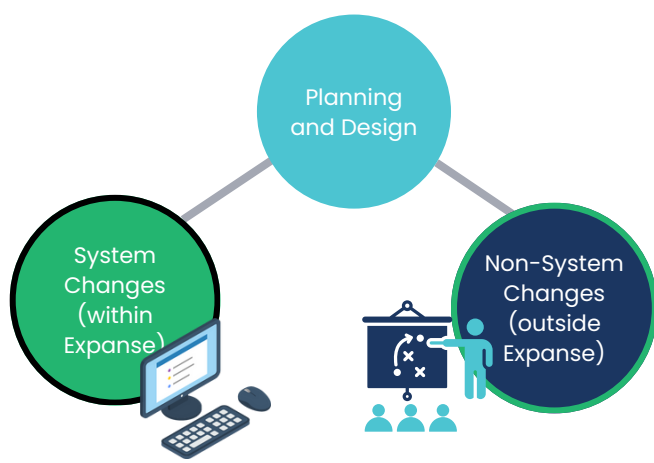
Leadership Survey



What's Next

In the coming quarter, we'll be working closely with the Change Specialists to share findings from both the surveys and interviews. These insights will allow them to provide more tailored support that's responsive to the specific needs of your organization.





What's Next

As we finalize validation work we are developing scope statements — these define what ONE HITS will build into the Expanse system based on your feedback and decisions so far. At the same time, we're identifying important changes that need to happen outside of the system, such as new workflows, role adjustments, and policy updates at each organization. Moving forward in these two parallel streams: system build and non-system work is equally important — our success at Go-Live depends on strong progress on both sides.

VALIDATION

The main goal of validation is to guide how Meditech Expanse is built for the Northwest by creating clear, detailed plans for each area of work.

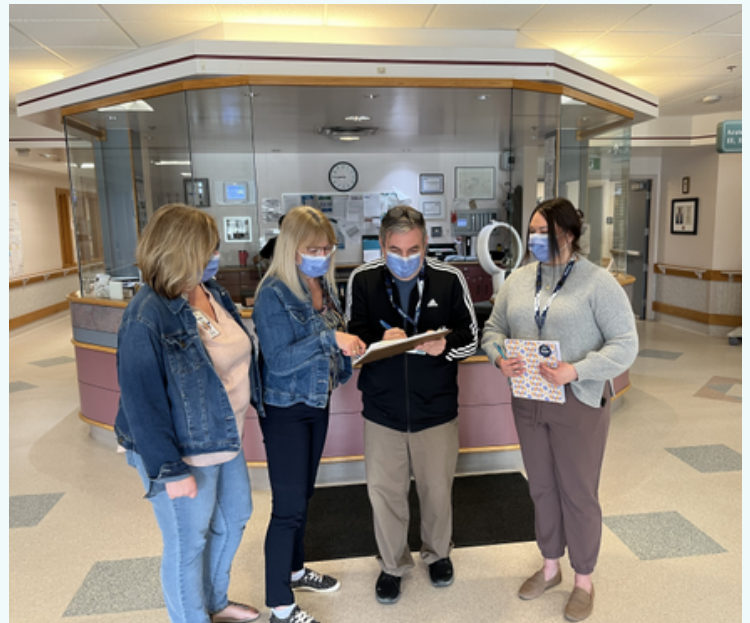
Phase 2 Activities

- *Using expertise of SMEs in working groups.*
- *Identifying gaps between current state and future state.*
- *Reviewing complex integrated workflows and content.*

TECHNICAL READINESS

Over the past months, the Bridge Northwest Technical Readiness team has been on the road, travelling more than 3,300 kilometers across Northwestern Ontario. Their journey began in Thunder Bay at St. Joseph's Care Group & Thunder Bay Regional Health Sciences Centre and then covered stops at all 12 partner organizations, in NWO.

With support from local IT departments, the team documented current-state technology and engaged clinical teams in discussions about their unique areas of focus. These early conversations took place while staff were still learning about what the future with Meditech Expanse will look like, but they marked an important first step in building strong relationships and gathering valuable preliminary information.



The completion of these visits represents an important milestone in preparing organizations across the region for the implementation of the new electronic health record system, Meditech Expanse.



INTEROPERABILITY

The automated exchange of data

Data Migration Plan

This quarter the Interoperability stream focused on creating a Migration Plan for data, document automation, interfaces, and robotic automation. The Migration Plan includes high level timelines to build and test interop components for Expanse.

Conductor Interface Engine

Another focus this quarter was planning an upgrade to the Conductor Interface Engine. The Test Interface Engine environment was upgraded in August and Live is expected to be upgraded in October.

STAY CONNECTED

Website

The Bridge Northwest website acts as a centralized hub for all employees & professional staff across the region to stay connected through news, updates, and resources related to the Meditech Expanse transition.



News Updates

Quarterly newsletters & bi-weekly "Bridge Bytes" serve as touchpoints to keep you informed, spotlight local efforts, and celebrate progress.



COMMUNICATIONS

Social Media

Follow Bridge Northwest social platforms to stay in touch with public facing announcements, highlights, career postings & more.



Town Hall Meetings

Bridge Northwest Town Halls will be a new communications channel created to support engagement and transparency across the program. Developed in response to requests for a recurring space to share updates and encourage open dialogue.

An inaugural Town Hall is being planned for the last week of November.



Events Calendar

GIVE IT A TRY!

How many words can you find?

Hint: Think about the Fall season!



For a chance to win a prize, take a picture of your completed word search and submit to:



bridge.nw@tbh.net

Z	M	P	E	T	U	R	K	E	Y
H	C	D	U	D	B	T	M	C	F
S	A	O	R	M	K	B	A	A	O
V	K	U	R	J	P	O	S	N	O
A	A	E	N	N	E	K	K	D	T
M	U	G	L	T	F	K	I	Y	B
P	T	H	Z	E	E	I	Y	N	A
I	U	O	K	S	T	D	E	L	L
R	M	S	E	Q	O	O	S	L	L
E	N	T	D	I	S	W	N	Z	D