

Downtime Announcement From Informatics

Sites Affected	TBRHSC
Service(s) Impacted	Connected network devices, such as computers, phones, printing, in the wing of the 2nd floor cancer centre will be down, including - Radiation/Oncology - CC administration areas - Capital Planning - Security - Volunteer Services - Research - Foundation IT will work with Departments to ensure there is essential equipment available.
When	Start: November 22nd 07:00 hrs EST End: November 23rd 21:00 hrs EST
Action Required	Prior to Downtime: - Ensure that you log out of the network computers - IT will be onsite to assist with temporary equipment and access - Help desk is open both days between 8:00-20:00 Following Downtime: - Reboot or restart your computer - Once the computer has finished restarting, log in again. - IT will be onsite to confirm connectivity following the downtime
Why	Re-cabling work in the 2nd floor Cancer Center network closet to add capacity for future projects

Ensure this information is distributed / posted for all affected staff.

Questions or comments? Contact TBRHSC/SJCG Help Desk
(807) 684-6411 | 1-888-291-9636 | help.desk@tbh.net