

## Downtime Announcement From Informatics

<b>Sites Affected</b>	<ul style="list-style-type: none"><li>Thunder Bay Regional Health Sciences Centre</li></ul>
<b>Services Impacted</b>	<ul style="list-style-type: none"><li>Connexall and Draegar Telemetry notifications to Cisco IP phones will be unavailable during the downtime window.</li></ul>
<b>When</b>	Date: Wednesday, August 20 - Thursday, August 21, 2025 Start Time: 23:00 hrs EST (PM) August 20, 2025 End Time: 03:00 hrs EST (AM) August 21, 2025
<b>Action Required</b>	<p><b>Prior to Downtime:</b></p> <ul style="list-style-type: none"><li>Use manual backup procedures.</li></ul> <p><b>Following Downtime:</b></p> <ul style="list-style-type: none"><li>None</li></ul>
<b>Why</b>	<ul style="list-style-type: none"><li>Server software upgrades.</li></ul>

**Ensure this information is distributed / posted for all affected staff.**

**Questions or comments?** Contact TBRHSC IT Service Desk.  
(807) 684-6411 | 1-888-291-9636 | [help@tbh.net](mailto:help@tbh.net)