

Downtime Announcement From Informatics

Sites

Affected

- All SJCG sites
- TBRHSC

Services

Impacted

- Virtuo MIS system

When

Date: **Wednesday, July 09, 2025**

Start Time: 19:00 hrs EST

End Time : 21:00 hrs EST

Action

Required

Prior to Downtime:

- Ensure that you logout and close out of every Virtuo application (IE: SC Requisitioning, DiscoveryXL, MM Reports, etc) by the start of the downtime.

Following Downtime:

- Login and use any Virtuo MIS application as usual

Why

- To apply software upgrade to the corporate Virtuo MIS systems.
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Ensure this information is distributed / posted for all affected staff.

Questions or comments? Contact TBRHSC IT Service Desk.

(807) 684-6411 | 1-888-291-9636 | help@tbh.net