

Downtime Announcement From Informatics

Sites Affected	<ul style="list-style-type: none"> All
Service(s) Impacted	<p>SMTP Relay - During this downtime, any systems/applications that use SMTP mail relay (internally/externally) will NOT be delivered.</p> <p>This includes, but not limited to:</p> <ul style="list-style-type: none"> Printer scan to email Building maintenance alerts System maintenance alerts Redcap emails IS reporting emails <p>Note: Access to email (Outlook), and sending and receiving of internal/external email will NOT be affected. Only those systems/applications that use the SMTP relay will be impacted.</p>
When	<p>Date: Wednesday, June 18 2025</p> <p>Start Time: 19:00 hrs EST</p> <p>End Time: 22:00 hrs EST</p>
Action Required	<p>Prior to Downtime:</p> <ul style="list-style-type: none"> If required, make alternate arrangements if email notifications from systems are affected <p>Following Downtime:</p> <ul style="list-style-type: none"> Mail will relay email again for those affected services
Why	<ul style="list-style-type: none"> To update the software to the latest version as per Microsoft requirements

Ensure this information is distributed / posted for all affected staff.

Questions or comments? Contact TBRHSC/SJCG Help Desk
(807) 684-6411 | 1-888-291-9636 | help@tbh.net