

Downtime Announcement From Informatics

Sites Affected	<ul style="list-style-type: none">• TBRHSC
Service(s) Impacted	<ul style="list-style-type: none">• All Patient Wondering\Infant protection dashboards and Real time Monitoring (Civica)
When	<div>Date: June 10th</div> <div>Start Time: 11:00 hrs EST</div> <div>End Time: 14:00 hrs EST</div>
Action Required	<ul style="list-style-type: none">• Prior to Downtime: Ensure your teams downtime procedures for RTLS in motion are in place.• Following Downtime: RTLS in Motion Dashboard PC may require reboot.
Why	<ul style="list-style-type: none">• Software patching by vendor Civica

Ensure this information is distributed / posted for all affected staff.

Questions or comments? Contact TBRHSC/SJCG Help Desk
(807) 684-6411 | 1-888-291-9636 | help@tbh.net