



## Downtime Announcement From Informatics

**Sites Affected** 

TBRHSC

### Service(s) Impacted

All network devices, including computers, phones and printers on 1st in the below area

**Basement MRI** 

IT-Department user devices

**MDRD** 

Housekeeping
OH & Safety
Rehabilitation

Paediatric outpatient Infection Control

Main phones and Critical device connectivity will be made available to open areas that have requested.

When

Date: June 7<sup>th</sup> to 8<sup>th</sup>

Start Time: 8:00 hrs EST End Time: 17:00 hrs EST

## Action Required

#### **Prior to Downtime:**

- Ensure that you log out of the network computers
- IT will be onsite to assist with temporary equipment for those on site.

#### **Following Downtime:**

- Reboot or restart your computer
- Once the computer has finished restarting, log in again.
- IT will be onsite to confirm connectivity following the downtime

Why

 Re-cabling work on 1st floor network closet to add capacity for future projects

Ensure this information is distributed / posted for all affected staff.

Questions or comments? Contact TBRHSC/SJCG Help Desk





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(807) 684-6411 | 1-888-291-9636 | help@tbh.net