

Downtime Announcement From Informatics

Sites Affected	<ul style="list-style-type: none"> TBRHSC
Service(s) Impacted	<p>Network devices in Nutrition Food, Purchasing, Pharmacy</p> <ul style="list-style-type: none"> Main phone numbers and faxes will be available Loaner and temporary equipment will be made available for critical processes and printing.
When	<p>Date: May 10th, 2025</p> <p>Start Time: 8:00 hrs EST</p> <p>End Time: 18:00 hrs EST</p>
Action Required	<p>Prior to Downtime:</p> <ul style="list-style-type: none"> Ensure that you log out of the network computers IT will be onsite to assist with temporary equipment for those on site. <p>Following Downtime:</p> <ul style="list-style-type: none"> Reboot or restart your computer Once the computer has finished restarting, log in again. IT will be onsite to confirm connectivity following the downtime
Why	<ul style="list-style-type: none"> Re-cabling work in a 1st floor network closet Rm 1370 to add capacity for future projects

Ensure this information is distributed / posted for all affected staff.

Questions or comments? Contact TBRHSC/SJCG Help Desk
(807) 684-6411 | 1-888-291-9636 | help@tbh.net