



Downtime Announcement From Informatics

Sites Affected	<ul style="list-style-type: none">• Hogarth Riverview Manor• Transitional Care Unit• Sister Margaret Smith Centre• Sister Leila Greco Apartments
Service(s) Impacted	<ul style="list-style-type: none">• Point Click Care• Cisco telephones• Internet• E-mail• Home and Shared Directories• Patient Internet Access
When	Date: Wednesday, May 7th, 2025 Start Time: 22:00 hrs EST End Time: 01:00 hrs EST
Action Required	<p>Prior to Downtime:</p> <ul style="list-style-type: none">• Logout of all applications and computers• Ensure staff know locations of power fail phones <p>Following Downtime:</p> <ul style="list-style-type: none">• No action required.
Why	<ul style="list-style-type: none">• Replacing end-of-life network hardware

Ensure this information is distributed / posted for all affected staff.

Questions or comments? Contact TBRHSC/SJCG Help Desk
(807) 684-6411 | 1-888-291-9636 | help@tbh.net