

Downtime Announcement From Informatics

Sites Affected	<ul style="list-style-type: none"> • All TBRHSC Sites, including Transitional Care Unit • All St Joseph's Care Group Sites • Regional Hospitals and Clinics
Service(s) Impacted	<ul style="list-style-type: none"> • All applications, including <ul style="list-style-type: none"> ○ Meditech ○ PACS ○ Mosaic ○ Novari ○ Central Monitoring (Connexall, Civica, Draeger) ○ Point Click Care ○ Home and Shared Directories ○ Tbaytel Free wifi ○ Internet and Intranet Access
NOTE: All phones and faxing will remain operational	
When	Date: Sunday, May 4th, 2025 Start Time: 01:00 hrs EST End Time: 05:00 hrs EST
Action Required	<p>Prior to Downtime:</p> <ul style="list-style-type: none"> • Logout of all applications and computers <p>Following Downtime:</p> <ul style="list-style-type: none"> • No action required.
Why	<ul style="list-style-type: none"> • Coolant valve replacement in the 1040 Oliver Road data centre.

Ensure this information is distributed / posted for all affected staff.

Questions or comments? Contact TBRHSC/SJCG Help Desk
(807) 684-6411 | 1-888-291-9636 |
help.desk@tbh.net