

Downtime Announcement From Informatics

Sites Affected	TBRHSC/SJCG
Service(s) Impacted	Imprivata Single Sign-On (SSO) will be undergoing maintenance. There is no anticipated impact. If, however, SSO becomes temporarily unavailable, the ability to manually enter your login credentials will not be affected.
When	Date: Tuesday, March 4, 2025 Start Time: 09:00 hrs EST End Time: 11:00 hrs EST
Action Required	Prior to Downtime: - No action required Following Downtime: Reboot or restart your computer - Once the computer has finished restarting, log in again.
Why	Migration of the Imprivata SSO servers to a new location to better facilitate expansion to Regional hospitals.

Ensure this information is distributed / posted for all affected staff.

Questions or comments? Contact TBRHSC/SJCG Help Desk
(807) 684-6411 | 1-888-291-9636 | help@tbh.net