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Memorandum

To: All Staff

From: Help Desk Date: March 5, 2025

Re: Imprivata Post-Maintenance Update

Hello.

The recent maintenance performed on the Imprivata Single Sign-On servers has been completed. We need you to complete the final step. As your workflow allows, **please restart your computer**. This will ensure that you connect to the new servers and prevent loss of service when the old servers are decommissioned.

Thank you,

Help Desk 1040 Oliver Road, Suite 401 Thunder Bay Regional Health Sciences Centre/St. Joseph's Care Group Tel (807) 684-6411 Fax (807) 684-5912 help@tbh.net

"INFORM, ENABLE, TRANSFORM"

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