

## Downtime Announcement From Informatics

<b>Sites Affected</b>	<ul style="list-style-type: none"> <li>• TBRHSC</li> <li>• Transitional Care Unit</li> <li>• ICR Discoveries</li> </ul>
<b>Service(s) Impacted</b>	<ul style="list-style-type: none"> <li>• All Internet based applications including websites, Outlook e-mail, and Novari</li> <li>• Meditech access from Transitional Care Unit (TCU) only (TBRHSC main site will be unaffected)</li> <li>• TBRHSC Radiologist's VPN access</li> <li>• Meraki Teleworker access for work from home staff</li> </ul>
<b>When</b>	Date: Thursday, February 20 <sup>th</sup> , 2025 Start Time: 02:00 hrs EST End Time: 04:00 hrs EST
<b>Action Required</b>	<p><b>Prior to Downtime:</b></p> <ul style="list-style-type: none"> <li>• No action required.</li> </ul> <p><b>Following Downtime:</b></p> <ul style="list-style-type: none"> <li>• No action required.</li> </ul>
<b>Why</b>	<ul style="list-style-type: none"> <li>• TBayTel to replace end-of-life network hardware</li> </ul>

**Ensure this information is distributed / posted for all affected staff.**

**Questions or comments?** Contact TBRHSC/SJCG Help Desk  
(807) 684-6411 | 1-888-291-9636 | [help@tbh.net](mailto:help@tbh.net)