

Downtime Announcement From Informatics

Sites Affected	• Thunder Bay Regional Health Sciences Centre • St Joseph's Care Group
Services Impacted	• Phones may experience a brief disruption (20 seconds) as they register to another server. • Phone conversations in progress, should not drop • Cisco wireless phones used with the Connexall application will not work during outage. • Rightfax faxing will not work during the outage. • *67 paging will not work during the outage.
When	Start Date: Wednesday, March 5, 2025 Start Time: 23:30 hrs EST End Date: Wednesday, March 6, 2025 End Time: 01:30 hrs EST
Action Required	Prior to Downtime: • None Following Downtime: • None
Why	• Update of device firmware to stay current at a level that is still supported

Ensure this information is distributed / posted for all affected staff.

Questions or comments? Contact TBRHSC IT Service Desk.
(807) 684-6411 | 1-888-291-9636 | help@tbh.net