

Downtime Announcement From Informatics

Sites Affected	<ul style="list-style-type: none">• TBRHSC, SJCG
Service(s) Impacted	<ul style="list-style-type: none">• Patient Safety Reporting• Patient Safety Reports Management Console
When	<p>Date: Wednesday, February 26, 2025</p> <p>Start Time: 20:00 hrs EST</p> <p>End Time: 22:00 hrs EST</p>
Action Required	<p>Prior to Downtime:</p> <ul style="list-style-type: none">• Ensure that you log out of the affected systems and applications 15 minutes prior to when those systems and applications will become unavailable. <p>Following Downtime:</p> <ul style="list-style-type: none">• Restart your computer• Once the computer has finished restarting, log in again.
Why	<ul style="list-style-type: none">• Migration to new version of the management console.

Ensure this information is distributed / posted for all affected staff.

Questions or comments? Contact TBRHSC/SJCG Help Desk
(807) 684-6411 | 1-888-291-9636 | help@tbh.net