



# Andgo SmartCall & Shift Prebooking Application Launches

## Are You Ready?

### Who Is Affected:

All staff scheduled through the Staffing Office

Starting soon, you will receive notifications about available open shifts through Andgo. Stay informed and in control of your schedule!

### What You Need to Do:

#### 1. Access the Andgo Tile

Before go-live, log in to UKG Pro WFM and locate the Andgo tile. This is where you will manage your shift preferences and notifications.

#### 2. Update Your Preferences

Ensure your preferences are up to date in Andgo to receive timely notifications about all available shifts.

#### 3. Bid on Shifts

Use Andgo to bid on available open shifts and secure your schedule.

### Go Live Date

## March 3, 2025

#### Important Note:

The Mental Health and Women and Children's Programs, formerly the pilot units, will continue using Andgo going forward.

**Need Help?** Contact Rita Grenier Buchan at [Rita.GrenierBuchan@tbh.net](mailto:Rita.GrenierBuchan@tbh.net) or 807-684-6746.

For updates and resources, visit the Andgo SmartCall & Shift Prebooking Intranet page:

<http://informed.tbrhsc.net/departments/staffing/andgo-smart-call-prebooking>



Thunder Bay Regional  
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