

To: All Employees Scheduled by the Staffing Office

From: Adam Vinet, Vice President, Patient Experience & Chief Nursing Executive and
Regional Vice President, Regional Cancer Care

Date: February 13, 2025

RE: **Launch Date for Andgo Smartcall and Shift Prebooking – March 3, 2025**

As we move ahead with the next phase of our scheduling system upgrade, I am pleased to announce the official launch of Andgo Smartcall and Shift Prebooking for all areas managed by the Staffing Office. The go-live date is **March 3, 2025**.

What This Means for You:

- Starting March 3, the Staffing Office will no longer call staff about available shifts.
- Shift notifications will be fully automated through Andgo, making it easier and faster to stay informed.
- You will be able to update your notification preferences and bid on available shifts directly through Andgo.

To ensure you are prepared for the change, drop-in information sessions are scheduled to walk you through the features and benefits of Andgo. Please refer to the attached list for session dates and times — these sessions will help you navigate the system with confidence. Additionally, look out for roaming education on your units between February 18–28, where our team will be available to answer any questions and guide you through the transition.

We are also excited to share that the Mental Health Program and Women and Children Program are pilot units, experiencing Andgo before the full rollout. We are eager for the rest of the units to get started, as Andgo will give you more control over your scheduling and shift bidding, streamlining the entire process.

If you have any questions or need assistance, please reach out to your supervisor, visit the [Andgo Resource Page](#), or contact a member of the Andgo Implementation Team.

Thank you for your continued support and excitement as we roll out this innovative new system

Andgo Implementation Team:

- Dawna Maria Perry – Co-Project Sponsor
- Rita Grenier Buchan – Project Lead
- Cora Rouillard – Integration Subject Matter Expert
- Laura Macgowan – HR Subject Matter Expert
- Dino Armenti – Resource – Payroll/Finance
- Michael Iorianni – Resource – Payroll
- Angela Kutok – PI Consultant