

Thunder Bay Regional Health Sciences Centre

VIRTUAL  
**TOWN HALL**



# Welcome to the Town Hall



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STRATEGIC PLAN



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# Introduction



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# Agenda for January 15, 2025

- ▶ **Introduction** – *R. Crocker Ellacott*
- ▶ **Reflections from the Front Lines** – *J. Wintermans*
- ▶ **Staff Spotlight** – *R. Crocker Ellacott*
- ▶ **Paediatric Emergency Transport Team** – *C. Edwards*
- ▶ **Digital Health Strategic Roadmap** – *S. Seibel*
- ▶ **Your Questions Answered** – *J. Wintermans*
- ▶ **Closing Remarks** – *R. Crocker Ellacott*



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# Reflections From the Front Lines



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# Staff Spotlight: Generosity During the Holiday Season



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Informatics Team for the Hospital's Patient Clothing Cupboard



Renal Food Cupboard



Emergency Department for the Holiday Hamper Program



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# Paediatric Emergency Transport Team

*Crystal Edwards, Director, Women and Children's and Adult and Forensic Mental Health Programs*



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# Paediatric Emergency Transport Team (PETT)

- ▶ First Transport Team in Ontario from a Non-Tertiary Site – Second in Canada.
- ▶ One RN and one RRT based model out of Thunder Bay Regional Health Sciences Centre.
- ▶ Total of 17 Team Members and 10 Paediatricians.
- ▶ Extensive training (greater than one year), most team members have been fully certified as transport clinicians (with remaining members completing certification within the next few weeks).
- ▶ Will provide 24/7 coverage to stabilize and transfer neonates and infants up the age of one.



**First patient transport by the PETT- December 20, 2024!**



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# Current Project Status

- ▶ Since December 20, 2024, our Paediatric Emergency Transport Team has transported eight paediatric patients.



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# Recognition

- Joint training program with other hospitals and transport teams including Sick Kids, CHEO, LHSC, Winnipeg HSC, ORNGE.
- Internal Collaboration
  - Project Management support
  - Pharmacy- Neo/Paediatrics TBRHSC Parenteral Manual & medication standardization, Lexidrugs, infusion pumps
  - Lab - iSTAT point of care testing
  - Biomedical Services- Equipment assembly, testing, maintenance
  - IT- Programming electronic devices and provincial database (PNTN) in collaboration with Research Program
  - IS - Health Records - Power BI, provincial database, Meditech Visits
  - Human Resources & QRM- Letter of Understanding with ONA/ OPSEU, agreements
  - Capital Planning & Procurement- Renovation of Transport Office, equipment purchase
  - CNS & IPE Support- Education, Medication/Parenteral Manual, Policies, Simulation



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# Digital Health Strategic Roadmap

*Sondra Seibel, Change Lead, North West Ontario Health Record (NWOHR) Program*



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# NWO Digital Health Strategic Roadmap



Vision “...to be a leading health system - enabled by innovative digital transformation - where partners work together to achieve the best outcomes and care experience for the people of North Western Ontario”.

- ▶ Over 1,200 staff participations
- ▶ Phase 1: NWO Health Record (NWOHR) - Meditech Expanse



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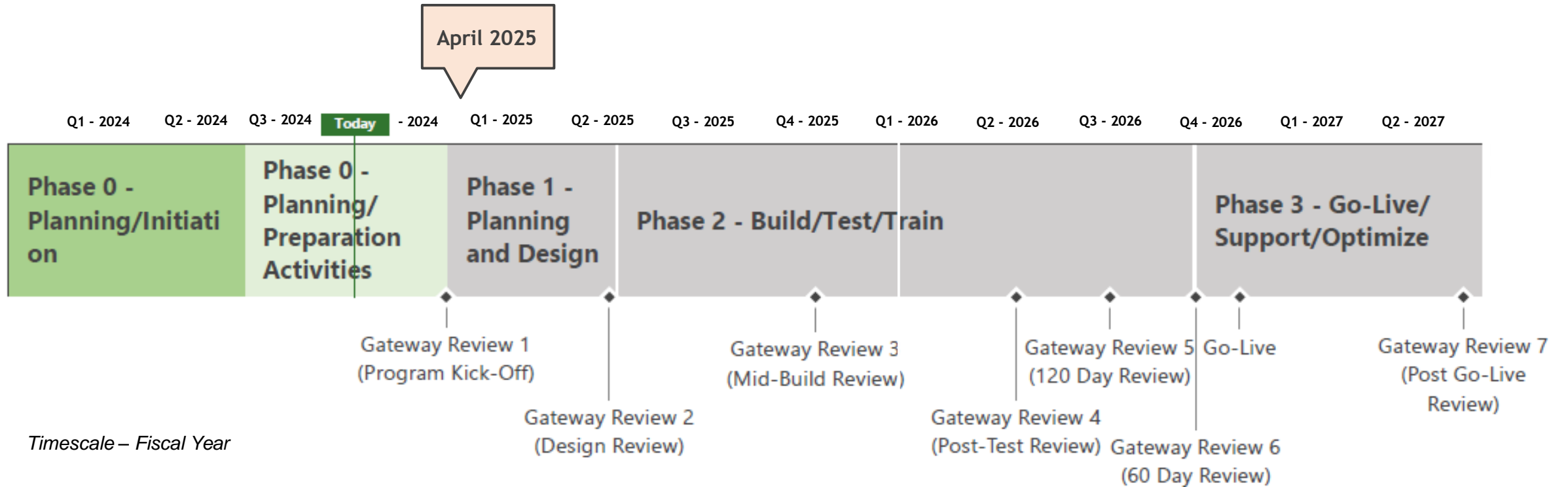
# What does this mean for us?

- ▶ Meditech Expanse is coming!
- ▶ Better tools to support safe patient care, for example,
  - ▶ More information where you are and when you need it
  - ▶ Drug to drug alerting
  - ▶ Quicker identification of sepsis
  - ▶ Reduction in medication incidents
  - ▶ Better care and discharge planning
  - ▶ Etc.
- ▶ More automation, for example, reducing duplicate documentation.
- ▶ Opportunity for the future, supporting for example,
  - ▶ Artificial intelligence
  - ▶ Earlier clinical interventions
  - ▶ More care closer to home
  - ▶ Etc.



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# Schedule



Timescale – Fiscal Year



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# Involvement vs Engagement

## INVOLVEMENT

Active Participation

VS

## ENGAGEMENT

Information Sharing



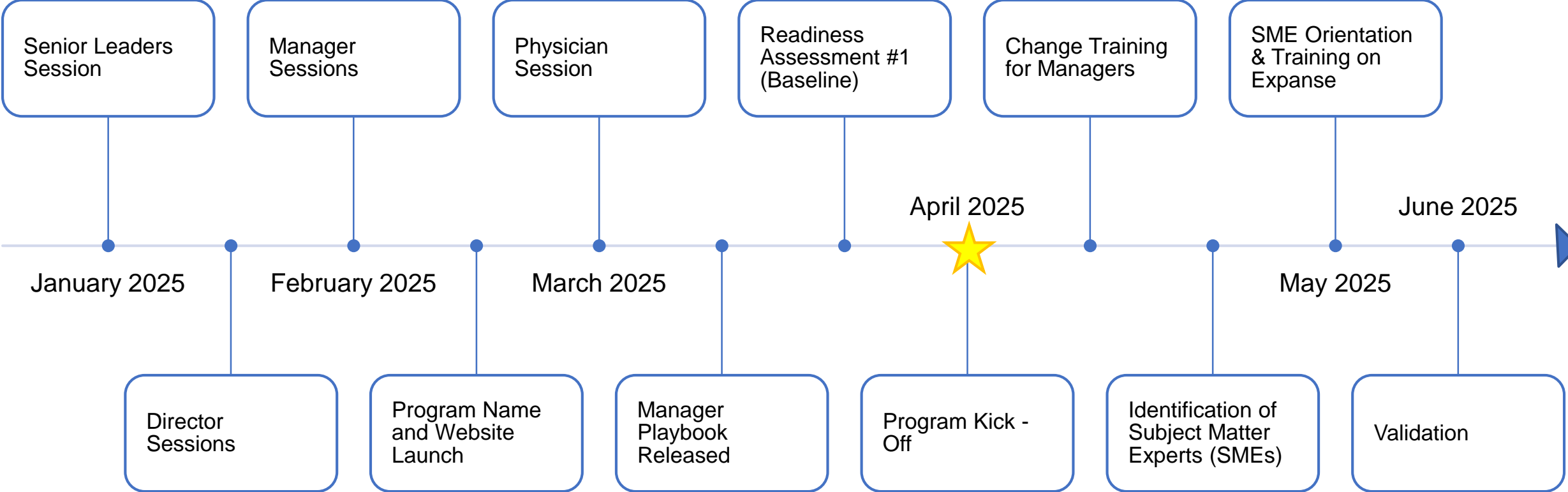
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# What's coming in the next 6 months



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# Microsoft 365: Next Steps

- ▶ Hybrid/Stepped deployment
- ▶ Expected to include: MS Word, Excel, PowerPoint, Teams, and One Drive
- ▶ Working Group comprised of a number of people from across the hospital
  
- ▶ **Phase 1: Proof of Concept (Spring 2025)**
  - ▶ Technical review and testing
  - ▶ Success = no major issues
- ▶ **Phase 2: Pilot (Summer 2025)**
  - ▶ Select User Group review and testing
  - ▶ Success = positive staff surveys, no major user issues, no outstanding data migration issues
- ▶ **Phase for Approval (Fall 2025)**
  - ▶ Approval to proceed with detailed plan



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**For more information:**

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# Questions?



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# Closing Remarks

