Thunder Bay Regional Health Sciences Centre

St. Joseph's Care Group

Downtime Announcement From Informatics

Sites Affected	• TBRHSC
Service(s) Impacted	Network devices on 2B/2C/PCI, see list below • All Computers and phones on 2C/PCI • Most Computers and phones on 2B • Only Main Unit phone numbers will remain in service with the exception of calling Codes directly with 55, on 2C/PCI • Printers on 2C/PCI • Drug Cabinet on 2C • Glucometer docking on 2B/2C/PCI • Telemetry on 2C/PCI • Patient Wondering dashboard and Real time Monitoring on 2B
When	Date: January Wednesday 8th-9th , 2025 Start Time: 21:00 hrs EST End Time: 05:00 hrs EST
Action Required	**Prior to Downtime:** • Ensure that you log out of the network computers 5 minutes prior to 21:00 hours EST on January 8th • IT will be onsite to assist with temporary equipment **Following Downtime:** • Reboot or restart your computer • Once the computer has finished restarting, log in again. • IT will be onsite to confirm connectivity following the downtime
Why	• Re-cabling work in the 2C network closet to add capacity for future projects

Ensure this information is distributed / posted for all affected staff.

Questions or comments? Contact TBRHSC/SJCG Help Desk
(807) 684-6411 | 1-888-291-9636 | help@tbh.net

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