

Sites Affected	<ul style="list-style-type: none"> TBRHSC
Service(s) Impacted	<p>Network devices on 1B, 1C, L&D, NICU, Infant transport, CAMHU see list below</p> <ul style="list-style-type: none"> All Computers and phones on 1C, L&D, CAMHU and Infant transport Most Computers and phones on 1B Main Unit phone numbers and intercoms will remain in service with the exception of calling Codes directly with 55 Copier/Printer on 1C, L&D, NICU, CAMHU Label Printers on 1B, 1C, L&D, CAMHU Drug Cabinet on 1B, 1C, CAMHU Glucometer docking on 1B, 1C, L&D, CAMHU Telemetry All Patient Wondering\Infant protection dashboards and Real time Monitoring
When	<p>Date: January Wednesday 15th-16th , 2025 Start Time: 21:00 hrs EST End Time: 05:00 hrs EST</p>
Action Required	<p>Prior to Downtime:</p> <ul style="list-style-type: none"> Ensure that you log out of the network computers 5 minutes prior to 21:00 hours EST on January 9th IT will be onsite to assist with temporary equipment Please review downtime documentation with unit management on calling a code, requesting bloodwork, accessing Drug Cabinets, and receiving admission labels <p>Following Downtime:</p> <ul style="list-style-type: none"> Reboot or restart your computer Once the computer has finished restarting, log in again. IT will be onsite to confirm connectivity following the downtime
Why	<ul style="list-style-type: none"> Re-cabling work in the 1C network closet to add capacity for future projects



Thunder Bay Regional
Health Sciences
Centre



ST. JOSEPH'S CARE GROUP

Downtime Announcement From Informatics

Ensure this information is distributed / posted for all affected staff.

Questions or comments? Contact TBRHSC/SJCG Help Desk
(807) 684-6411 | 1-888-291-9636 | help@tbh.net