

Downtime Announcement From Informatics

Sites Affected	<ul style="list-style-type: none">• SJCG, TBRHSC, NDMH
Service(s) Impacted	<ul style="list-style-type: none">• Virtuo MIS systems
When	Date: Wednesday, December 18th, 2024 Start Time: 19:00 hrs EST End Time: 23:00 hrs EST
Action Required	<p>Prior to Downtime:</p> <ul style="list-style-type: none">• Ensure that you log out of the Virtuo MIS applications 15 minutes prior to the Start Time. <p>Following Downtime:</p> <ul style="list-style-type: none">• Reboot or restart your computer• Once the computer has finished restarting, log in again.
Why	<ul style="list-style-type: none">• To update all corporate systems with Hotfix 6 & 7 for version 2023.1

Ensure this information is distributed / posted for all affected staff.

Questions or comments? Contact TBRHSC/SJCG Help Desk
(807) 684-6411 | 1-888-291-9636 | help@tbh.net