

## Downtime Announcement From Informatics

---

<b>Sites Affected</b>	<ul style="list-style-type: none"><li>• TBRHSC</li></ul>
<b>Service(s) Impacted</b>	<ul style="list-style-type: none"><li>• All Computers and Phones network on 2A</li><li>• Printers on 2A</li><li>• ½ Computers and Phones on 2B</li><li>• Main Unit phone number will remain in service</li></ul>
<b>When</b>	Date: November Wednesday 27 <sup>th</sup> -28 <sup>th</sup> , 2024 Start Time: 21:00 hrs EST End Time: 05:00 hrs EST
<b>Action Required</b>	<p><b>Prior to Downtime:</b></p> <ul style="list-style-type: none"><li>• Ensure that you log out of the affected systems 15 minutes prior to when those systems and applications will become unavailable.</li></ul> <p><b>Following Downtime:</b></p> <ul style="list-style-type: none"><li>• Reboot or restart your computer</li><li>• Once the computer has finished restarting, log in again.</li></ul>
<b>Why</b>	<ul style="list-style-type: none"><li>• Re-cabling work in the 2A network closet to add capacity for future projects</li></ul>

---

**Ensure this information is distributed / posted for all affected staff.**

**Questions or comments?** Contact TBRHSC/SJCG Help Desk  
(807) 684-6411 | 1-888-291-9636 | [help@tbh.net](mailto:help@tbh.net)