




Memorandum

To: All Staff
From: Information Technology
Date: October 28, 2024
Re: iPhone/iPad – Critical iOS Update – DUO Two-Factor Authentication

As of February 17, 2025, Cisco Duo Two-Factor Authentication will only be supported on iOS 16 and greater on Apple iPhones and iPads.

We encourage all iPhone/iPad users to always keep their devices up-to-date for both security and functionality. The current iOS level available from Apple is version 18.1

To **always keep your device up-to-date** and to automatically install updates when they are available, do the following:

1. Go to Settings  > General > Software Update > Automatic Updates.
2. Under the **Automatically Install** menu enable **iOS Updates**.
3. Under **Automatically Download** menu enable **iOS Updates**.



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Le Centre régional des sciences de la santé de Thunder Bay, un hôpital d'enseignement et de recherche, est reconnu comme un leader dans la prestation de soins et de services aux patients et aux familles et est fier de son affiliation à l'**université Lakehead, à l'École de médecine du Nord de l'Ontario et au collège Confédération**.