

Downtime Announcement From Informatics

Sites Affected	<ul style="list-style-type: none">• St. Joseph's Hospital• TBRHSC• Nipigon
Service(s) Impacted	<ul style="list-style-type: none">• All Virtuo MIS Modules
When	Date: Wednesday October 9, 2024 Start Time: 19:00 hrs EST End Time: 24:00 hrs EST
Action Required	<p>Prior to Downtime:</p> <ul style="list-style-type: none">• Ensure that you log out of the affected systems and applications 15 minutes prior to when those systems and applications will become unavailable.• Users should be aware of downtime procedures in the case an extended/unplanned downtime or service impact occurs. <p>Following Downtime:</p> <ul style="list-style-type: none">• Log in to Virtuo applications
Why	<ul style="list-style-type: none">• Application Upgrade to Version 2023.1.5

Ensure this information is distributed / posted for all affected staff.

Questions or comments? Contact TBRHSC/SJCG Help Desk
(807) 684-6411 | 1-888-291-9636 | help@tbh.net