

To: All Employees Scheduled by the Staffing Office

From: Adam Vinet, Vice President, Patient Experience & Chief Nursing Executive and  
Regional Vice President, Regional Cancer Care

Date: October 15, 2024

RE: **Introduction to Andgo Smartcall and Shift Prebooking**

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I am excited to share that we are advancing to the next phase of our scheduling system upgrade with the implementation of Andgo Smartcall and Shift Pre-booking for all areas scheduled by the Staffing Office.

What This Means:

- **Enhanced Integration:** Andgo will connect with our new UKG Pro Workforce Management software, streamlining shift filling and schedule planning through automation.
- **Upcoming Changes:** Employees scheduled by the Staffing Office at TBRHSC will soon use Andgo to update their notification preference and bid on available shifts.

In the coming weeks, we will provide information sessions to help you become familiar with Andgo. Please keep an eye out for more details on these sessions. They will ensure you have the knowledge and skills needed to navigate Andgo with ease.

If you have any questions or need assistance, do not hesitate to reach out to your supervisor, visit the [Andgo Resource Page](#), or contact a member of the Andgo Implementation Team.

Thank you for your continued support as we make this transition.

**Andgo Implementation Team:**

- Dawna Maria Perry – Co-Project Sponsor
- Rita Grenier Buchan – Project Lead
- Cora Rouillard – Integration Subject Matter Expert
- Laura Macgowan – HR Subject Matter Expert
- Dino Armenti – Resource
- Michael Iorianni – Resource – Payroll
- Angela Kutok – PI Consultant