



Downtime Announcement From Informatics

Sites Affected

All SJCG Sites

All TBRHSC Sites

Service(s) Impacted

Home Drives

Shared Drives

Meditech Transcription in Citrix

When Start Time: 08:00 hrs EST

Anticipated End Time: 16:00 hrs EST

Drive Letters Impacted	Server Name	Associated Site(s)	Date
R, H	VM-MUN-USER	ICR Building	Saturday, October 5, 2024
R, H	VM-HER-USER	St. Joseph's Heritage	Saturday, October 19, 2024
Q, H	VM-LIL-USER2	Lillie Street Campus	Saturday, October 26, 2024
S, H	VM-SJCG-USER	St. Joseph's Hospital	Saturday, November 2, 2024*
T, H	VM-HSC-USER	Thunder Bay Regional	Saturday, November 9, 2024*
		Health Sciences Centre	

^{*}Help Desk will send an email when the update is complete.

Action Required

Prior to Downtime:

 Ensure that all documents in the affected directories are saved and closed.

Following Downtime:

- Reboot or restart your computer
- Once the computer has finished restarting, log in and verify that you have access to all of your drives.
- If any drives are missing after the update, please notify the Help Desk.

Why

Refresh file servers

Ensure this information is distributed / posted for all affected staff.

Questions or comments? Contact TBRHSC/SJCG Help Desk (807) 684-6411 | 1-888-291-9636 | help.desk@tbh.net