

Downtime Announcement From Informatics

Sites Affected	<ul style="list-style-type: none">• TBRHSC
Service(s) Impacted	<ul style="list-style-type: none">• All network services and applications including:<ul style="list-style-type: none">○ Internet Access○ Email○ Cloud Based Applications
When	Date: Wednesday, September 4, 2024 Start Time: 21:00 hrs EST End Time: 01:00 hrs EST
Action Required	<p>Prior to Downtime:</p> <ul style="list-style-type: none">• Ensure that you log out of the affected systems and applications 15 minutes prior to when those systems and applications will become unavailable. <p>Following Downtime:</p> <ul style="list-style-type: none">• Login to applications to continue use
Why	<ul style="list-style-type: none">• A 5 minute window within the 4 hour downtime timeframe is required for TBayTel to perform hardware upgrades on the link connecting SJ Hospital to TBRHSC data centre.

Ensure this information is distributed / posted for all affected staff.

Questions or comments? Contact TBRHSC/SJCG Help Desk
(807) 684-6411 | 1-888-291-9636 | help@tbh.net