

Downtime Announcement From Informatics

Sites Affected	<ul style="list-style-type: none">• ALL
Service(s) Impacted	<ul style="list-style-type: none">• Potential impact to admission facesheet printing
When	Date: Wed, Aug 21st 2024 Start Time: 07:00 hrs EST End Time: 07:10 hrs EST
Action Required	<p>Prior to Downtime:</p> <ul style="list-style-type: none">• No steps required. <p>In the event of Downtime:</p> <ul style="list-style-type: none">• If facesheets are not printing at the time of registration please use downtime forms until the printers are once again available. <p>Following Downtime:</p> <ul style="list-style-type: none">• Resume use of FRM printer queues for printing of facesheets.
Why	<ul style="list-style-type: none">• To perform monthly server patching

Ensure this information is distributed / posted for all affected staff.

Questions or comments? Contact TBRHSC/SJCG Help Desk
(807) 684-6411 | 1-888-291-9636 | help@tbh.net