

Downtime Announcement From Informatics

Sites Affected	<ul style="list-style-type: none">• Thunder Bay Regional Health Sciences Centre
Services Impacted	<ul style="list-style-type: none">• The voice router at 980 Oliver rd. site will be updated. This will cause an outage of 15-30 minutes for the following:<ul style="list-style-type: none">○ Full site overhead paging at the 980 Oliver rd.○ Departmental overhead paging at the 980 Oliver rd.○ Rightfax faxing
When	Start Date: Wednesday, July 31, 2024 Start Time: 21:00 hrs EST (PM) End Time: 22:00 hrs EST (PM)
Action Required	<p>Prior to Downtime:</p> <ul style="list-style-type: none">• None <p>Following Downtime:</p> <ul style="list-style-type: none">• None
Why	<ul style="list-style-type: none">• Update of device firmware to stay current at a level that is still supported

Ensure this information is distributed / posted for all affected staff.

Questions or comments? Contact TBRHSC IT Service Desk.
(807) 684-6411 | 1-888-291-9636 | help@tbh.net