

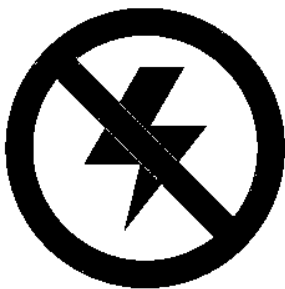
UPDATE:

Code Grey – Infrastructure Disruption or Failure (EMER-10-B)

Code Grey Infrastructure applies to incidents where the Hospital experiences a significant unplanned disruption or loss of essential services.

Code Grey - Infrastructure includes the significant disruption, failure, or loss of:

- Physical Building Structure (e.g., roof breach, flood)
- Building System
 - Access Control System (swipe access)
 - Air Conditioning
 - Fire Protection
 - Heating
 - Medical Gas (e.g., oxygen)
 - Overhead Paging System
 - Power
 - Sewer
 - Ventilation
 - Water
- Network Infrastructure (including cyber-attack) and Internal Phone System



What's new?

- New infrastructure failure consideration - Access Control Systems.
- Acknowledgement that a disruption or loss of mobile phone networks does not automatically necessitate a Code Grey response but may require an Incident Management Team to be activated.
- Acknowledgement that departments should maintain downtime plans and procedures to mitigate impacts.

UPDATE: Code Grey – Infrastructure

Activation Process Reminder:

Upon discovery of a significant infrastructure disruption or failure:

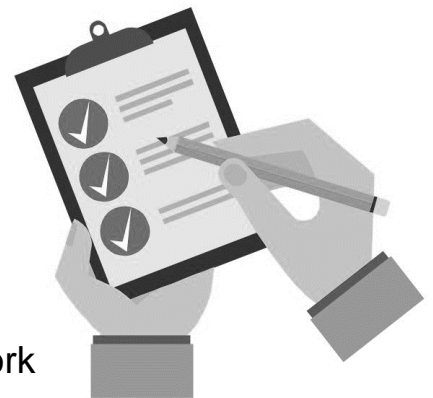
- Report failure to your Supervisor.
- Supervisor will confirm and will notify Switchboard “55.”
- Switchboard will announce: “Code Grey - Infrastructure – **Alert** (Stage 1 or 2) – [Type and Location]”.

Alert – As soon as Switchboard is notified of a Code Grey (Stage 1 or Stage 2) they will proactively announce the *Alert*.

Confirmed – The Incident Manager or designate will advise Switchboard when to announce that the disruption or failure is *Confirmed*, along with any additional instructions.

Stage 1: Localized Impact: The incident is contained and/or minor in nature and can be anticipated that it can be handled over a short period with limited impact on Hospital operations.

Stage 2: Site-wide Impact: The incident will have broader and/or longer impact on hospital operations.



NEW Sub-Category Response Plan Policies

- Provide key information regarding roles and responsibilities related to hazard specific disruptions.
- Network & Phone System (EMER-10-B-1): loss of network or VOIP phones rendering a variety of equipment and systems non-operational including all internet access and internal phones.
- Code Grey - Overhead Paging & Fire System (EMER-10-B-2): loss of the overhead paging and fire protection system resulting in monitoring and alarming impairment and the inability to complete overhead announcements.

Any questions contact Mēsha Richard, ext 6552
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