

Downtime Announcement From Informatics

Sites Affected	<ul style="list-style-type: none">All Meditech Sites (TBRHSC/SJCG and the regional hospitals)
Service(s) Impacted	<ul style="list-style-type: none">HL7 Interfaces that send/receive data from/to Meditech via the Interface Engine (examples in next point).ADT and Orders to and Results/Reports from departmental systems such as PACS (AGFA and Sectra), CBORD, Computrition, MModal, Nuance, Novari, Lab Point of Care, etc.These messages will be delayed until after completion of this downtime event.
When	Date: Wednesday, May 15, 2024 Start Time: 19:00 hrs EST End Time: 20:00 hrs EST
Action Required	<p>Prior to Downtime:</p> <ul style="list-style-type: none">Prepare to use interface downtime processes if needed for your area/application. <p>Following Downtime:</p> <ul style="list-style-type: none">Queued messages will be processed once the Interface Engine is back up and running after the update.
Why	<ul style="list-style-type: none">To install an update to the Interface Engine vendor software. This includes fixes and security patches. Approved Change 685.

Ensure this information is distributed / posted for all affected staff.

Questions or comments? Contact TBRHSC/SJCG Help Desk
(807) 684-6411 | 1-888-291-9636 | help@tbh.net