

Compliments from Patients and Families to our Nurses

NATIONAL NURSING WEEK
NOT ALL SUPERHEROES WEAR CAPES
MAY 6-12, 2024

Andre was my nurse and he was very caring, attentive and kept me informed of all that was happening. He was very personable, and a great nurse! Thank you TBRHSC for all your great staff!

I wanted to take this opportunity to comment on the excellent care I received during my visit in the emergency department. A special thank you to nurse Mary and the other nurses who took care of me during my visit! Just wanted to make sure to recognize the excellent care I received during very busy times. Professionalism and dedication to patient care is what I witnessed. Thank you.

Our favorite nurse was Lindsey. She was experienced, kind and very efficient in the care she provided. She was on the ball right from the start and didn't miss a beat. She missed breaks, on more than one occasion, and stayed late when our son wasn't doing well. She really is an amazing nurse and she deserves recognition.

My nurse Jason provided excellent care while I was in the hospital. He was very attentive, considerate, and compassionate, a GREAT nurse. He is an asset to TBRHSC.

I cannot believe the care we received from Adrien. This young man went above and beyond to help my mother, get her anything she needed to make her comfortable during her time of need. I don't think I've ever encountered another nurse that was as kind, patient, or understanding as he was. He was not only kind to my mother, but anyone else he encountered in the hallways. I would like to acknowledge him for all of his efforts and his kindness. You really don't meet many people like him in this world anymore. Please acknowledge him so he knows his efforts didn't go unnoticed.

Nurse Ken came on for the night shift. Another fabulous person. He was cheerful and checked on my frequently. I did not want to bother him (as I know how busy nurses are) but when I did ring he in no way made me feel like I was a bother. He responded quickly answered any questions while checking if I needed anything else. Even throughout the night when I rang for pain meds, he remained kind and supportive.

I was treated by Nurse Jamie who removed my surgical staples. I let him know that I was quite anxious about the procedure and he said to let him know if it became too much at any time and he would stop. He was very caring and respectful. I just talked away at him to distract myself. He gave me some after care instructions and I was on my way! It was very busy as always, but I do not feel he rushed; and believe that had I requested he stop for a moment, he would have. Again, just overall great care given by Nurse Jamie.

Both of these nurses went above and beyond not only for the care of my child, but made sure that we were comfortable and happy. These nurses are meant to be in this field and show true compassion and care to their patients. We were very relieved and grateful that we had these nurses for our child. Thank you!

A big thank you to Drew who was my nurse in Emergency. He took the time to fully explain things and answer all our questions, and was extra thoughtful in turning down the lights in my room and adjusting the door and curtains so our infant could sleep more comfortably. It was a very busy evening in emerge, so my husband and I were impressed to hear Drew patiently reassure another patient down the hall who was being less than courteous. The job these nurses do at our Hospital is amazing and we thank Drew.

During this time, we had three nurses - Jennifer, Karen and Stephanie. I would like to thank them for the care, patience and compassion during this extremely difficult time. Everyone we encountered during our stay were very respectful and patient.

I would like to thank Nurse Elisha for the terrific care I received. She made a worrisome visit very comfortable for me with her kind humanity and excellent skill. Her professionalism and abilities reflect very well on the Hospital. We are fortunate to have such a fine nurse in Thunder Bay.

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She was absolutely amazing with her compassionate care. She made me feel comfortable, and calm, as well as my child! She reassured us many times we were ok and that we're doing awesome. Her bubbly attitude and giant smile made the trip the hospital comforting and comfortable. 10/10 service from this nurse for the exceptional care and communication strategy's.

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I was very impressed with the kindness and caring of Nurse Melanie after my operation. She is very empathetic and helped out her colleagues with anything that needed doing. She is a wonderful nurse and I want to express my sincerest gratitude to her. I must also mention Nurse Sarah, who helped me all through a difficult day. What terrific nurses!

I must express my gratitude to Nurse Kari for the wonderful care she provided during my recent visit. She dispelled my nervousness with a blend of kindness, patience, and humour while keeping to the highest standards of professionalism. I was particularly impressed with her unflappable patience as it was obviously a very busy time in the unit. We are very fortunate to have such a fine, skillful nurse in our Hospital.

My nurse, Victoria was the kindest and most patient nurse I have ever had. She was very attentive and constantly checked in on me. Her personality was naturally warm and empathetic. She was clearly made for this role and I hope she knows how big of a difference her personality and empathy make. Please let her know how much she is appreciated.

I wanted to say a huge thank you to Brittany, my nurse overnight on Maternal Newborn. Her positive attitude, attentiveness, thoughtfulness, and willingness to support me as we worked on getting my newborn to latch meant more than I can say. She made a difficult time so much easier and made me feel supported and cared for while there.

Nurse Kelly came on for the next day shift and was the one to help me get ready to go home. Another friendly face and cheerful person. She made sure all my paperwork had been faxed/taken care of. She was professional and overall just a lovely person.

Alexa, a Registered Nurse, was very attentive to my concerns and though the wait time was long she was pleasant and approachable and eagerly ready to answer any of my questions or how much longer I needed to wait and why. She was also very professional and patient with a lot of the other patients that had difficult behaviours in the Emergency Department around me. Medical professionals like her make the health care environment more trustworthy and brings a lot of ease and calm through patients coming in with various struggles and severe medical conditions. Please tell her that she is amazing and ray of light and hope in her workplace.

Kylee was terrific. I was in a great deal of pain and she managed to keep things light while doing her job with great efficiency. She is an excellent nurse and her skill and friendly demeanour reflect very well on TBRHSC.