

Maintenance Notification From Informatics

This is a courtesy notification from the TBRHSC/SJCG Help Desk to inform you of upcoming maintenance at TBRHSC.

Although no outage is expected during this maintenance period, please be advised of the details below:

Name of Maintenance Event: Cisco Firewall Upgrade

Date: May 2, 2024

Maintenance window: 20:00 to 00:30

Service outage expected: No outage expected

Applications/Services involved with maintenance:

Radiology VPN access, Cancer Centre Treatment Planning VPN, IT/IS VPN access and vendor VPN access

As always, users should be aware of downtime procedures in the case an unplanned downtime or service impact occurs.

If you have any questions, please contact the Help Desk at 807-684-6411 or help@tbh.net

Ensure this information is distributed / posted for all impacted staff.

Questions or comments? Contact TBRHSC IT Service Desk.

(807) 684-6411 | 1-888-291-9636 | help@tbh.net