

14th Annual Patient & Family Centred Care

Sharing & Caring Together

Schedule of Events October 23 – 27, 2023

Monday, October 23

11:30 a.m. – 12:00 p.m.

Lunch and Learn

Continuity and Transitions

What is it?

All staff are invited to attend. Lunch will be provided.

Location:

Auditorium A and B
(3rd Level)

12:30 p.m. – 1:00 p.m.

Lunch and Learn

Using Patient Experience Data to Drive Quality Improvement

All staff are invited to attend. Lunch will be provided.

Location:

Auditorium A and B
(3rd Level)

Tuesday, October 24

11:30 a.m. – 12:00 p.m.

Lunch and Learn

Quality Huddles: Working Together to Improve the Patient Experience

All staff are invited to attend. Lunch will be provided.

Location:

Auditorium A and B
(3rd Level)

12:30 p.m. – 1:00 p.m.

Lunch and Learn

Continuum of Cultural Safety and Humility

All staff are invited to attend. Lunch will be provided.

Location:

Auditorium A and B
(3rd Level)

Wednesday, October 25

11:30 a.m. – 12:00 p.m.

Lunch and Learn

Teachback: Improving Communication and Understanding

All staff are invited to attend. Lunch will be provided.

Location:

Auditorium A and B
(3rd Level)

12:30 p.m. – 1:00 p.m.

Lunch and Learn

Continuity and Transitions: What is it?

All staff are invited to attend. Lunch will be provided.

Location:

Auditorium A and B
(3rd Level)

Thursday, October 26

11:30 a.m. – 12:00 p.m.

Lunch and Learn

If I'm 'wired-correctly', as you say, why do I still suffer so?

All staff are invited to attend. Lunch will be provided.

Location:

Auditorium A and B
(3rd Level)

12:30 p.m. – 1:00 p.m.

Lunch and Learn

If I'm 'wired-correctly', as you say, why do I still suffer so?

All staff are invited to attend. Lunch will be provided.

Location:

Auditorium A and B
(3rd Level)

Friday, October 27

9:30 a.m.

Opening Ceremonies

Kickoff event for the Main Exhibition

Location:

3rd Level Foyer

10:00 a.m. – 4:00 p.m.

MAIN EXHIBITION New Displays!

Join us and interactively explore some of the unique

Patient & Family Centred Care initiatives developed and implemented throughout Thunder Bay Regional Health Sciences Centre.

Food, beverages, and cake will be available and there will be a chance for attendees to win prizes.



Thunder Bay Regional
Health Sciences
Centre

Exceptional **Care** for every patient, every time.