

## Downtime Announcement From Informatics

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<b>Sites Affected</b>	<ul style="list-style-type: none"><li>• Thunder Bay Regional Health Sciences Centre</li></ul>
<b>Services Impacted</b>	<ul style="list-style-type: none"><li>• Connexall and Draegar Telemetry notifications to Cisco IP phones will be unavailable for 2 hours during the downtime window.</li></ul>
<b>When</b>	Date: Thursday, November 2, 2023 Start Time: 00:01 hrs EST (PM) End Time: 04:00 hrs EST (AM)
<b>Action Required</b>	<p><b>Prior to Downtime:</b></p> <ul style="list-style-type: none"><li>• Use manual backup procedures.</li></ul> <p><b>Following Downtime:</b></p> <ul style="list-style-type: none"><li>• None</li></ul>
<b>Why</b>	<ul style="list-style-type: none"><li>• Cisco phone system software upgrade.</li></ul>

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**Ensure this information is distributed / posted for all affected staff.**

**Questions or comments?** Contact TBRHSC IT Service Desk.  
(807) 684-6411 | 1-888-291-9636 | [help@tbh.net](mailto:help@tbh.net)