

Downtime Announcement From Informatics

Sites Affected	<ul style="list-style-type: none">• Thunder Bay Regional Health Sciences Centre
Services Impacted	<ul style="list-style-type: none">• Connexall and Draegar Telemetry notifications to Cisco IP phones will be unavailable for 2 hours during the downtime window.
When	Date: Thursday, October 19, 2023 Start Time: 00:01 hrs EST (PM) End Time: 04:00 hrs EST (AM)
Action Required	Prior to Downtime: <ul style="list-style-type: none">• Use manual backup procedures. Following Downtime: <ul style="list-style-type: none">• None
Why	<ul style="list-style-type: none">• Cisco phone system software upgrade.

Ensure this information is distributed / posted for all affected staff.

Questions or comments? Contact TBRHSC IT Service Desk.
(807) 684-6411 | 1-888-291-9636 | help@tbh.net