

Downtime Announcement From Informatics

Sites Affected	<ul style="list-style-type: none">• NDMH• SJCG• TBRHSC• TBRHRI
Services Impacted	<ul style="list-style-type: none">• All Virtuo MIS applications• Login to Virtuo ESS website
When	Date: Wednesday, September 13, 2023 Start Time: 19:00 hrs EST End Time: 23:00 hrs EST
Action Required	<p>Prior to Downtime:</p> <ul style="list-style-type: none">• Ensure that you log out of all Virtuo MIS applications 15 minutes prior to when the system will become unavailable. <p>Following Downtime:</p> <ul style="list-style-type: none">• Reboot or restart your computer• Once the computer has finished restarting, log in again.
Why	<ul style="list-style-type: none">• To perform disk maintenance on the Virtuo systems main server

Ensure this information is distributed / posted for all affected staff.

Questions or comments? Contact TBRHSC IT Service Desk.
(807) 684-6411 | 1-888-291-9636 | help@tbh.net